



Town of Collingwood



RESIDENT
INFORMATION
GUIDE
2026



Service Collingwood

Service Collingwood provides front-line customer service to residents and visitors in the Town of Collingwood. They're the first point of contact for all inquiries and service requests, including handling payment processing for Town services, administering facility rentals, and delivering corporate office support through administration and office supplies.

Service Collingwood

service.collingwood.ca
705-445-1030
service@collingwood.ca
97 Hurontario Street.

Open Monday to Friday,
8:30 a.m. to 4:30 p.m.
(excluding holidays).



Service
Collingwood



Welcome!

Welcome to the Town of Collingwood! Whether you are a new resident or have lived here for many years, this guide is designed to help you understand how your municipal government works and how you can connect, participate, and access the many programs and services available in Collingwood.

Within these pages, you will find information about how to engage with Council, including how to contact Councillors, attend meetings, make deputations, and participate in community events. You will also learn about the structure of Council, the Town's Strategic Plan and Master Plans, and how these key documents guide important decision-making and community priorities.

The guide provides an overview of the Town's programs and services, along with practical tips to access Service Collingwood, and after-hours support.

As a resident, staying informed is the first step to being an engaged citizen! This guide includes ways to stay up-to-date on Town news, notices, and engagement opportunities, ensuring that you're aware and involved in the Town projects and initiatives that are important to you.



Collingwood is a vibrant and welcoming community, and we're happy to have you here! Among the Town's values are engagement, innovation, and collaboration; use this guide as a resource for navigating Town services, participating in the community, and making the most of all that Collingwood has to offer.

NOTE: This guide features public-facing services provided by the Town. For a full list of Town services and programs, including those not featured in this guide, visit www.collingwood.ca.



Town of
Collingwood



PHOTO MARTIN LAMPRECHT

New Resident Information

Waste Collection

Waste collection services are provided by the County of Simcoe. If you require residential garbage or organic carts, contact the County at simcoe.ca/waste or call 705-735-6901.

Recycling

As of January 1, 2026, residential recycling collection in Simcoe County will be managed by Circular Materials, a not-for-profit organization appointed by producers under Ontario's new Extended Producer Responsibility (EPR) framework. This province-wide transition shifts responsibility for the collection and processing of blue box materials from municipalities to producers of recyclable products. Learn more at simcoe.ca/recyclingchange.

For questions related to recycling, such as collection schedules, missed pickups or cart repairs, please contact Emterra directly by phone at 1-888-597-1541 or customercareont@emterra.ca.

Utilities

- Water service is provided by the Town; however, bills are issued by EPCOR on behalf of the Town of Collingwood.
- Hydroelectricity service is provided by EPCOR as well. Learn more at www.epcor.com/ca/en/on/collingwood-area.html or call 705-445-1800.
- Natural Gas is provided by Enbridge. Learn more at www.enbridgegas.com or call 1-877-362-7434.

Education

There are 4 school boards servicing Collingwood including: The Simcoe County District School Board www.scdsb.on.ca; Simcoe Muskoka Catholic District School Board www.smcdsb.on.ca, French Public

School Board (Conseil scolaire Viamonde - Sector 5) www.csviamonde.ca/english and French Separate School Board (Conseil scolaire catholique MonAvenir) www.cscmonavenir.ca.

Health Care

In a medical emergency, always call 911 or go to your local emergency room.

- The Collingwood General & Marine Hospital (CGMH), located at 459 Hume Street, is an 84-bed hospital that proudly serves more than 3.5 million annual visitors and 73,000 permanent residents in the South Georgian Bay region of Collingwood, Clearview Township, the Town of The Blue Mountains and Wasaga Beach. Learn more at cgmh.on.ca.
- The Collingwood After Hours Clinic is a walk-in style clinic for South Georgian Bay residents who need medical advice about a health care concern and cannot access their own Doctor or Nurse Practitioner. It is located at 186 Erie Street, Suite 100A, Collingwood and is open Monday to Friday 5:00 p.m. to 8 p.m. and Saturday and Sunday 7:00 a.m. to 1:30 p.m. Closed all Statutory Holidays.
- Health care in Ontario is managed by the province. Learn more about health care in Ontario, including how to apply for a health card and resources for accessing health care at ontario.ca/health.

Information about Property Taxes, Parking, Recreation Activities and Facilities, Transit, Library and more can be found in the Programs and Services sections of this Guide.



Simcoe
Recycling



Epcor



Enbridge



Collingwood
Hospital

Table of Contents

- 3 Service Collingwood
- 4 Welcome!
- 5 New Resident Information
- 8 Message from the Mayor
- 9 Message from the CAO
- 10 Community Profile
- 12 Orders of Government: Who Does What?
- 14 Council Structure
- 15 Local Boards
- 16 Other Advisory Committees
- 18 Council & Committee Meetings
- 19 2022- 2026 Council Representatives
- 20 Office of the Mayor
- 21 Share Feedback with Council
- 22 Communication and Engagement with the Town
- 23 **Programs & Services**
- 24 Town of Collingwood Programs & Services
- 26 **Development & Growth**
- 27 Development Management
- 29 Economic Development
- 30 Business Development Centre
- 31 Housing Supports
- 32 Ontario Building Code (Building Services)
- 34 **Environmental Management, Conservation & Sustainability**
- 35 Climate Change Action
- 36 Wastewater
- 37 Stormwater Management
- 38 **Community Safety & Standards**
- 39 Community Standards
- 40 Police
- 41 Fire & Rescue
- 41 Emergency Management
- 42 **Community Health & Well-being**
- 43 Parks & Harbour

- 
- 46 Trails Information
 - 47 Community Culture, Arts & Recreation Spaces
 - 48 Community Gathering Space (Library)
 - 49 Community Recreation Activities
 - 50 Library Community Activities
 - 51 Building Community Well-being & Inclusion
 - 52 Water Treatment Distribution
 - 53 Water Distribution Services
 - 54 **Arts, Culture & Heritage**
 - 55 Conservation & Promotion of Heritage & Culture
 - 56 Museum
 - 57 Community Arts & Culture
 - 58 Community & Public Events
 - 59 Library
 - 60 **Community Access & Mobility**
 - 61 Roads & Active Transportation
 - 62 Parking
 - 63 Transit
 - 64 **Municipal Governance & Civic Engagement**
 - 65 Governance
 - 67 Election
 - 67 Records & Access to Information
 - 68 Governmental Services
 - 70 **Corporate & Customer Services**
 - 71 Strategic Planning & Leadership
 - 72 Strategic Planning & Leadership Service (Library)
 - 73 Procurement
 - 74 Corporate Finance & Budget
 - 76 Town of Collingwood Grant Opportunities
 - 77 Talent Management
 - 78 Directory of Other Important Community Organizations

Message from the Mayor

Dear Residents,

Whether you've just moved here or have called Collingwood home for generations, I want to personally welcome or re-welcome you to our community.

Collingwood is built on the strength, spirit, and heart of its people. It's the friendly neighbours, small business owners, educators, volunteers, and everyday citizens who make this a place we're proud to call home. I'm continually inspired by the way our residents come together to support one another, celebrate our diverse cultures, and shape the future of our beloved Town.

We are a growing, evolving community with deep roots and bold ambitions. From safe, family-friendly neighbourhoods and excellent schools to vibrant local events, parks, and public spaces, we're working every day to make Collingwood an even better place to live, work, and thrive.

On behalf of Council, we're committed to ensuring your voice is heard and your needs are represented. I encourage you to stay engaged, get involved, and take pride in everything we are building together. Your ideas, your energy, and your participation are vital to our shared success.

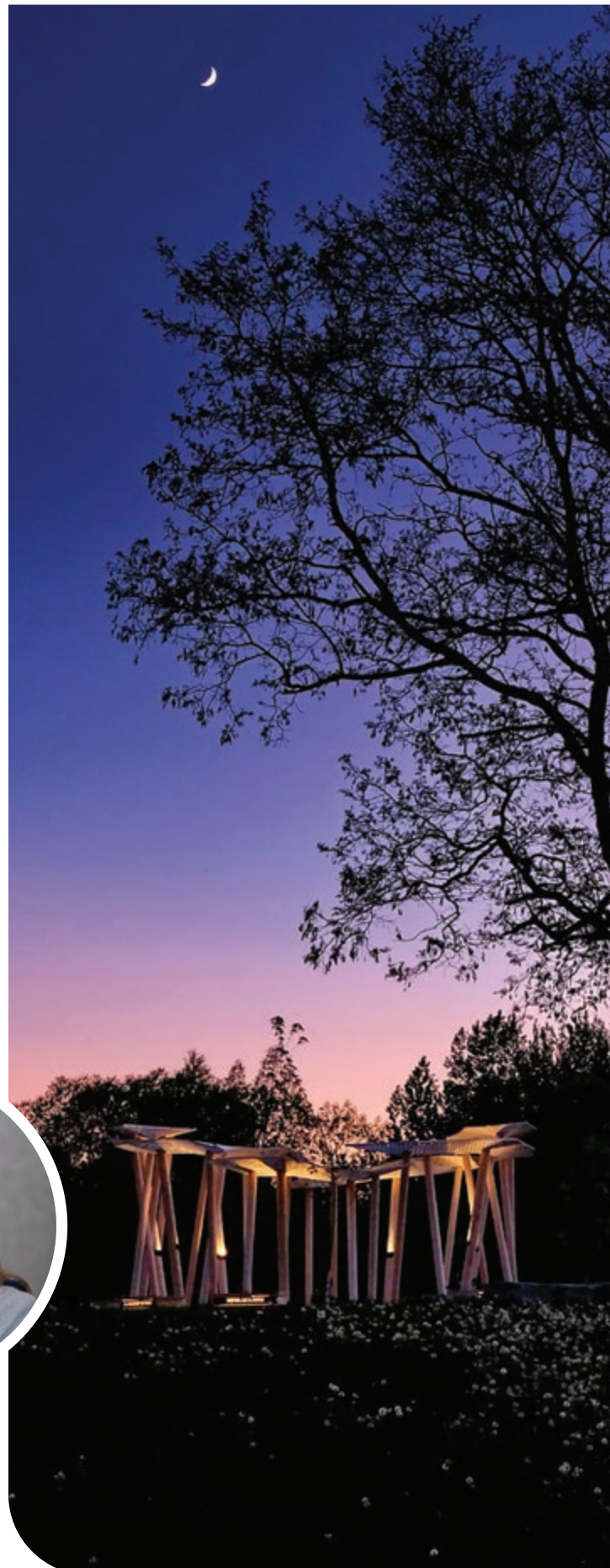
Thank you for being part of this community.

With gratitude,

Yvonne Hamlin

Mayor

View Council profiles and contact information on p.19.



Message from the CAO

Dear Residents,

Welcome to Collingwood and thank you for being part of a community we are proud to serve.

As Chief Administrative Officer, it is my privilege to provide unbiased analysis to Council, to serve as a liaison between staff and the Mayor and Council, and to oversee the day-to-day operations of our municipal

government and ensure that our services are responsive, efficient, and aligned with the needs of our residents, businesses, and visitors.

Whether you're a longtime resident or new to the neighbourhood, our goal is to make sure you are supported, consulted, and have opportunities for connection.

Our dedicated staff work hard every day to deliver the services that keep our Town running – from clean water and safe roads to recreation programs, arts & culture, and emergency services. We are committed to ensuring that our guidance and initiatives align with the vision set out in our Community-Based Strategic Plan. This includes fostering an inclusive community, promoting active and healthy lifestyles within our beautiful waterfront setting, upholding responsible governance, and strengthening our vibrant nonprofit and business networks alongside a lively downtown.

We're also committed to transparency, fiscal responsibility, and continuous improvement – and we value your input. By working together, we can ensure Collingwood remains not only well-managed but also welcoming, inclusive, and resilient.

Thank you for choosing to live here, and for contributing to the strength and spirit of our community. We look forward to serving you.

Sincerely,



Sonya Skinner

Chief Administrative Officer



PHOTO MARTIN LAMPRECHT

Community Profile

Collingwood is a vibrant town located on the southern shores of Georgian Bay in Ontario, Canada. Known for its stunning natural beauty, rich history, and strong sense of community, Collingwood is a hub for outdoor activities, cultural experiences, and economic development. With a population of approximately 27,000 residents, the Town offers a unique blend of small-town charm and modern amenities.

Demographics

Population

As of the 2021 Census, Collingwood's population was recorded at 24,811, with an estimated rise to 26,563 by 2023. By 2033, the Town's population is projected to reach 32,226, although the rate of growth is expected to slow slightly compared to previous years.

Population Growth

Over the past decade, from 2011 to 2021, Collingwood experienced a population growth rate significantly higher than that of Ontario, reflecting its appeal as both a permanent and seasonal destination.

Seasonal Population

In the most recent Census, the seasonal population was estimated at 6,183, or 17.7% of total households. This seasonal population is projected to nearly double by 2031, reaching approximately 11,775.

Age Distribution

Collingwood has an older age profile compared to the province, with a median age of 50, compared to 41 in Ontario. The average age in Collingwood is 48, compared to the provincial figure of 42. The age distribution indicates a lower percentage of the population below the age of 60 compared to Ontario, highlighting a mature demographic.



PHOTO MARTIN LAMPRECHT

Cultural Diversity

Collingwood is home to a diverse population, with a growing number of residents from various cultural backgrounds, contributing to a rich community tapestry.

Education

Over 91% of Collingwood residents have a certificate, diploma, or degree. Nearly 2 in 3 (63.6%) of Collingwood residents have a postsecondary education, reflecting the community's commitment to education and lifelong learning.

Geography

Nestled between the Blue Mountains and Georgian Bay, Collingwood boasts picturesque landscapes, including a scenic waterfront. The Town's location provides easy access to year-round recreational activities.

Economy

Collingwood accounts for approximately half of all business activity, including retail sales in the region, and has a substantial foundation in health, manufacturing, finance, and knowledge-based employment. The Town benefits from surrounding visitor attractions and maintains a strong base of accommodation and food

businesses. As the location of the Regional Hospital and a wide range of personal and business services, Collingwood serves as a key economic hub.

The region is seen as one economic corridor, with strong labour mobility within a 20-minute commute.

Over the past 30 years, Collingwood has seen a significant shift towards tourist-related service industries, building a reputation as an excellent home base for visitors to both winter ski resorts to the west and summer beach attractions to the east. Today, the Collingwood area is a major tourist destination for the Greater Toronto Area (GTA). The Town's location along the shoreline of Georgian Bay and proximity to the Niagara Escarpment ideally situate it between winter resort areas and the world's longest freshwater beach.

Community and Culture

Collingwood is a welcoming community with impressive

residential growth and a high quality of life. It maintains a small-town feel while offering big-city amenities and unparalleled recreational opportunities year-round. The Town has a strong sense of community, characterized by active participation in local events and initiatives. Residents take pride in their heritage, with historic architecture and sites that tell the story of Collingwood's past.

Education and Services

The Town is served by several educational institutions, offering quality education from elementary to secondary levels. Community services, including health care, recreation, and social programs, are designed to meet the diverse needs of residents, ensuring a high quality of life.

Sustainability Initiatives

Collingwood is committed to sustainability and environmental stewardship. The Town has implemented various initiatives to promote green practices, including waste reduction programs, energy efficiency measures, and the preservation of natural spaces.

Strategic Planning

In line with its commitment to growth and development, Collingwood has adopted a Community-Based Strategic Plan. This plan outlines the Town's priorities and goals for the coming years, focusing on sustainable development, community engagement, and economic resilience. The strategic plan serves as a roadmap for decision-making, ensuring that the needs and aspirations of residents are at the forefront of future initiatives.

POPULATION OF
+27,000

SEASONAL
POPULATION OF
6,183

AVERAGE AGE
PROFILE OF
48

91%
OF THE
POPULATION WITH
POST-SECONDARY
EDUCATION

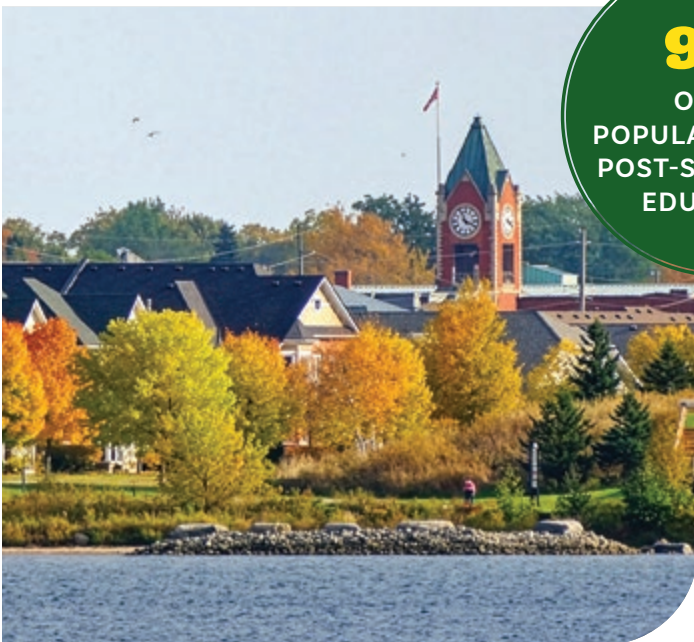


PHOTO MARTIN LAMPRECHT

Orders of Government: Who Does What?

Each order of government has distinct areas of responsibility that help ensure services run smoothly.

Federal Government

The federal government oversees national issues that affect the whole country, such as income tax, employment insurance, immigration, the military, indigenous affairs, and national parks.

In Collingwood, the current Member of Parliament (MP) is Terry Dowdall.

**MP Terry Dowdall,
Simcoe-Grey**

503 Hume Street,
Collingwood, ON
L9Y 4H8
705-445-5557

Provincial Government

The provincial government oversees healthcare, education, natural resources, residential tenancy, highways, among other services. They may also share some responsibilities with the federal government.

In Collingwood, the current Member of Provincial Parliament (MPP) is Brian Saunderson.

**MPP Brian Saunderson,
Simcoe-Grey**

7317 ON-26,
Stayner, ON
L0M 1S0
705-428-2134

Local/Municipal Government

The Town of Collingwood is part of the County of Simcoe. Some responsibilities for local services are managed by the County, like waste collection and social services, whereas the Town oversees services like water treatment and distribution, local police and fire, planning and development, among other services.

The Town of Collingwood is represented by a Mayor and Council, elected at large (i.e., no wards). The County of Simcoe is represented by a Warden and County Council, elected by and from the Mayors and Deputy Mayors of the member municipalities.

Meet Mayor Yvonne Hamlin and Members of Council on Pages 8, 14 and 19 of this Guide.

Each order of government plays a crucial role in ensuring the Town runs smoothly. Knowing who does what can help you reach the right people when you need support!

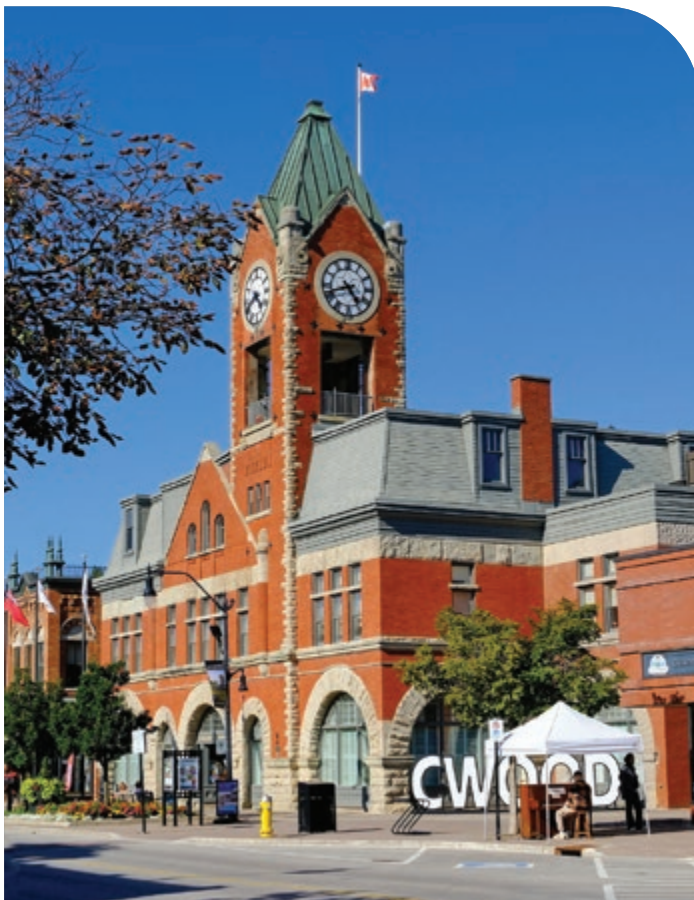


PHOTO MARTIN LAMPRECHT

Who Does What?



Federal

- Income Tax
- Military & RCMP
- National Parks
- Postal Service
- Federal Tax
- Foreign Affairs
- Veterans Affairs
- Employment Insurance
- Immigration
- Currency
- Indigenous Affairs
- Child Tax Benefits



Provincial

- Sales Tax
- Justice
- Schools
- Landlord & Tenant Supports
- Healthcare
- Social Services
- Provincial Parks
- Transportation
- Residential Tenancy
- Natural Resources
- Highway Maintenance



County

- Waste Management
- Long-term Care
- Road Maintenance (County Roads)
- Housing & Homelessness
- Children's Services
- Social Services
- Paramedic Services



Town

- Fire Services
- Building Services
- Library Services
- Road Maintenance (Town Roads)
- Water & Wastewater
- By-law Enforcement
- Planning & Development
- Parks & Recreation
- Arts & Culture
- Transit

Council Structure



The Town of Collingwood Council is comprised of nine members: The Mayor, the Deputy Mayor, and seven Councillors who are elected at large, meaning they are voted in to represent the entire municipality, and their responsibilities are not divided into wards. The Mayor, Deputy Mayor, and an alternative Council member also sit on the County Council of the County of Simcoe.

Standing Committees - Committee of the Whole

A Committee of the Whole is a meeting format where all members of Council sit together as one large committee to discuss important issues in detail.

In this setting, the rules are more relaxed than in a regular Council meeting, allowing members to debate, ask questions, and review topics more openly before making formal decisions later in a regular Council meeting. It's a way for Council members to study matters thoroughly and share ideas before taking official votes at the following Council meeting.

Local Boards

Collingwood OPP Detachment Board

See Board description on p.40.

Collingwood Library Board

The Collingwood Public Library operates under the Public Libraries Act and its Board acts in a governance capacity, setting strategic initiatives for the Library, providing policy direction, advocacy, and ensuring that strong management practices are maintained. For more information about the Collingwood Public Library and its Board, please www.collingwoodpubliclibrary.ca.

Collingwood Downtown BIA Board of Management

The Downtown Collingwood Business Improvement Area (BIA) Board of Management oversees the improvement, beautification, and maintenance of municipally-owned lands, buildings and structures in the area, beyond

the improvement, beautification, and maintenance that is provided at the expense of the municipality generally. The BIA also promotes the Downtown as a business or shopping area. The BIA is funded by a levy placed on the property taxes of each owner within the designated boundaries. An annual budget is presented to the general membership each year for discussion and approval by Council.

Committee of Adjustment/Property Standards Appeal Board

The Committee of Adjustment is a quasi-judicial body that hears applications for Minor Variances and Consent. Minor variance applications are required under Section 45 of the *Planning Act*, where a proposal cannot meet the intent of the Zoning By-law. Minor variance applications are also required for the enlargement or extension of a building or structure that is legally non-conforming or for the expansion of a non-conforming use. Applications for Consent under Section 53 of the *Planning Act* are required to divide (sever) land and to facilitate lot additions, property boundary adjustments, and easements. As a Property Standards Appeal Committee, if an owner or occupant upon whom an order has been served under the Property Standards By-law is not satisfied with the terms or conditions of the order they may appeal to the committee by sending a Notice of Appeal. The Committee shall conduct a hearing and make a decision with respect to the order.



Library Board



BIA Board of Management



Committee of Adjustment

Other Advisory Committees

Accessibility Advisory Committee

The role of the Accessibility Advisory Committee is to provide advice to the municipal government on a wide range of municipal processes to help make public services and facilities accessible to everyone, with its main responsibilities being to:

- Advise municipal Council about requirements, implementation of accessibility standards and preparation of accessibility reports
- Perform all other functions that are specified in the regulations

Affordable Housing Task Force

The Affordable Housing Task Force (AHTF) is a group of engaged citizens who provide advice, guidance, and support on implementing the Council-endorsed Affordable Housing Master Plan. They also serve as a forum for community conversation, communication, relationship building, advocacy, and championing to promote affordable housing goals. The AHTF gives recommendations to Council, offers guidance to Town staff, and works independently or in partnerships to take action. Since the Affordable Housing Master Plan is now approved, the AHTF's focus is on education, advocacy, and community engagement to support and champion affordable housing initiatives in the Town.

Collingwood Heritage Committee

The mandate of the Collingwood Heritage Committee is to advise and provide



recommendations to Council to ensure that appropriate cultural heritage conservation practices are followed throughout the Town of Collingwood, in accordance with the *Ontario Heritage Act*, the *Planning Act*, the Official Plan, Collingwood Downtown Heritage District Plan, and associated by-laws for the long-term historical benefits of the community.

Museum Advisory Committee

The purpose of the Museum Advisory Committee is to assist the Museum in meeting its mission to be a relevant and engaging resource of Collingwood's heritage and collective memory through recommendations to the Committee of the Whole and Council.

Trails and Active Transportation Advisory Committee

The Trails and Active Transportation Advisory Committee fosters ongoing stewardship of Collingwood's multi-use pathways, trails, on-road bicycle lanes/routes/connections and cooperation with the Development Engineering and Parks, Recreation and Culture (PRC) staff. It is responsible for providing recommendations to the Committee of the Whole and Council on the development of policies and programs in the area of Trails and Active Transportation Networks, in accordance with approved corporate strategic objectives.



Committees
& Boards

Interested in Volunteering?

Volunteering on an Advisory Committee or Board is a great way to get engaged with local governance.

Committee and Board positions are advertised as positions become available. Learn more at www.collingwood.ca/committees.

“It has been a pleasure to volunteer on the Collingwood Heritage Committee. To have the opportunity to contribute in a small part to preserving Collingwood's culture and built heritage is very satisfying. I love my hometown.”

**CATHY DE RUITER,
VICE-CHAIR OF THE COLLINGWOOD
HERITAGE COMMITTEE**

Council & Committee Meetings

Council Meetings are held in the Council Chambers at Town Hall, 97 Hurontario Street, Collingwood, and are live streamed, as permitted.



Meetings are generally held on Mondays unless it is a public holiday. Council and Committee of the Whole meetings take place on the first and third Mondays of the month, and Council in-camera meetings on the second and fourth Mondays, as required. Meetings generally begin at 2:00 p.m., unless noted otherwise.

What does in-camera mean?

According to the *Municipal Act*, “in-camera” means a meeting, or part of a meeting, that is closed to the public and held in private.

These meetings can only occur under specific circumstances outlined in the Act, such as discussions about property, personnel, or potential litigation. A formal motion must be passed to go into an in-camera session.

Want to know what Council is talking about?

Stay up-to-date on what Council is discussing by subscribing to Council and Committee agendas.



**Council
Agendas**

2022- 2026 Council Representatives



Deputy Mayor Tim Fryer

Email: tfryer@collingwood.ca
Phone: 705-445-1030 ext. 8001



Councillor Deb Doherty

Email: ddoherty@collingwood.ca
Phone: 705-445-1030 ext. 8005



Councillor Rob Ring

Email: rring@collingwood.ca
Phone: 705-445-1030 ext. 8008



Councillor Steve Perry

Email: sperry@collingwood.ca
Phone: 705-445-1030 ext. 8002

Mayor Yvonne Hamlin

Email: officeofthemayor@collingwood.ca
Phone: 705-445-1030 ext. 8000



Councillor Kathy Jeffery

Email: kjeffery@collingwood.ca
Phone: 705-445-1030 ext. 8007



Councillor Chris Potts

Email: cpotts@collingwood.ca
Phone: 705-445-1030 ext. 8003



Councillor Chris Baines

Email: cbaines@collingwood.ca
Phone: 705-445-1030 ext. 8004



Councillor Ian MacCulloch

Email: imacculloch@collingwood.ca
Phone: 705-445-1030 Ext. 8006



Office of the Mayor

Youth Mayor for a Month

Mayor for the Month connects Collingwood youth in grades 7-12 to their local government. Through an application process, a Youth Mayor is invited to be “Mayor” for a month. This opportunity allows them to sit beside the Mayor’s seat at a Council meeting, tour Town facilities, get a behind-the-scenes look at Town operations, and share their perspectives on Town programs and services.

Order of Collingwood

The Order of Collingwood was established in 1983 and recognizes exemplary volunteerism within the community. In 2003, the Companion to the Order was established to further recognize the volunteerism of previous recipients who continue to go above and beyond in their volunteer service to the community. Nominations open every fall and awards are presented at the Mayor’s New Years Levee in January.



Public Awareness Campaigns

The Town of Collingwood provides opportunities for the public to recognize important dates and events through Public Awareness Campaigns.

Please use the online form on the Office of the Mayor webpage to submit a request for the following types of public awareness initiatives:

- Proclamations (published online and/ or delivered at a flag raising)
- Community Flag Raisings
- Community Clock Tower Lightings

Celebrate Your Business and/ or Invite Council to an Event

Council wants to celebrate your business milestones! Whether it’s a grand opening, expansion, or a significant anniversary, your business milestones deserve recognition and will inspire others in the local business community. Learn more about the celebration kit and inviting members of Council to your business celebration or business information tour on the Office of the Mayor webpage.

Congratulatory Certificates and Letters of Welcome, Support or Congratulations

These are offered by request at www.collingwood.ca/council/office-mayor.

Stay up-to-date

Subscribe to the Mayor’s newsletter to stay up-to-date with the Mayor and Council’s decisions and initiatives.



Office of the Mayor



Mayor’s Newsletter

Share Feedback with Council

There are three ways to provide input and share feedback with Town Council. When providing presentation materials or correspondence to be added to an agenda or to form part of a deputation to Council, it is essential to ensure the materials are in an accessible format.

1. Submit a letter or email

Letters can be hand-delivered or mailed to: Town Hall, 97 Hurontario Street, PO BOX 157, Collingwood, ON, L9Y3Z5, or emailed to: clerk@collingwood.ca. Your correspondence will be added to the next Council agenda. If the agenda is already published and the matter is urgent, it will be circulated to Council before the meeting.

2. Formal Deputation to Council or Committee

If you would like to speak or make a presentation to Council or a Committee or Board, please review the Rules of Procedure Excerpt for Delegations included in the Procedural By-law and complete the online form.

3. Provide comments on unregistered delegations during Committee of the Whole Meetings

During the Committee of the Whole, the public may speak for up to five minutes on any staff report or provide an unregistered deputation, either in person or virtually via the Zoom link in the agenda. Presentation materials are not permitted.



Comments are summarized in the meeting minutes, which include the names of all speakers and form part of the public record.

Scan the QR code or visit www.collingwood.ca/council/council-committee-meetings to learn more, email clerk@collingwood.ca, or call 705-445-1030.



Council Meetings

Communication and Engagement with the Town

The Town provides transparent, timely, and professional communication and engagement with the public, staff, and Council.

There are many ways the Town shares information about Council decisions, new initiatives and projects, news and notices, and more.

Stay Connected!

• Subscribe to email news & notices

News and notices posted on the Town's website are categorized so you can opt in to receive information regarding the topics you're most interested in.

• Subscribe to email Newsletters

Email newsletters are topic-specific, so you can subscribe to the ones you want and receive updates about the topics you care about.

• Social Media

The Town posts updates regularly on Facebook, Instagram, X, LinkedIn, YouTube, and a new channel called SPACES available at collingwood.spaces.ca. Visit collingwood.ca/socialmedia for more information, including the Social Media Policy.

• Digital Displays

Digital screens are on display at these Town facilities: Town Hall (front window), Eddie Bush Arena, Central Park Arena, Collingwood Public Library, Collingwood Museum, and Centennial Aquatic Centre. They display rotating current information and upcoming Council and committee meetings.

• Resident Information Guide

This is what you're currently reading! Digital copies are available on the Town's website, and hard copies are available at all municipal facilities.

*Weekly news and notices are also posted on collingwoodtoday.ca, at: www.collingwoodtoday.ca/classifieds/announcements-and-events/notices-and-tenders.

Engage Collingwood

Public engagement is a top priority for Council and staff, and we firmly believe that every voice matters! The Town strives to be inclusive, ensuring that residents are aware of and can easily participate in discussions, engage in activities, obtain information, and provide feedback and opinions.

The Engage Collingwood website offers information for various projects and initiatives, including opportunities for public participation and feedback.

View current projects at engage.collingwood.ca.



Stay
Connected



Collingwood
Today



Engage
Collingwood



Programs and Services

Collingwood’s Programs and Services framework helps everyone see exactly what the Town provides and the results we’re delivering.

This approach reflects a commitment to transparency, accountability, and good governance — ensuring that the work is clearly aligned with the community’s priorities and values. This simple structure supports thoughtful decision-making by Council and encourages open, informed conversations with the community. Staff also use the framework for planning, identifying overlaps, and preparing for emergencies.

The Programs and Services-based budget shows how Town funds are divided among different areas. This makes it easier for residents, Council, and staff to see where money is going, compare options, and ensure funding is directed to the services and results that matter most to the community.

The Town of Collingwood’s Programs and Services framework is displayed on the following two pages, allowing you to see what Collingwood provides to its residents.

Following the Programs and Services chart, the remainder of this Guide provides an overview of Programs and Services, including where to find more information for each area.

Town of Collingwood

Programs

Development & Growth

Plan and deliver a physically complete community, and support economic success

Environmental Management, Conservation & Sustainability

Manage, mitigate and improve environmental impacts today and for the future

Community Safety & Standards

Set community standards so all can enjoy the community and enhance the safety of individuals and property

Community Health & Well-being

Inspire & support community physical and mental well-being through inclusive opportunities that foster social interactions & senses of place & belonging

Services

1.1 Growth Planning

- Land Use
- Parks, Rec and Culture
- Roads & Active Transportation
- Stormwater
- Wastewater
- Water
- Development Charges

1.2 Development Management

- Planning Act Applications
- Development Review & Input
- Encroachments & Easements
- Development Agreements Administration
- Development Infrastructure Commissioning - W&WW
- Zoning Compliance

1.3 Economic Development

- Business Retention, Expansion & Related Supports
- Investment Attraction
- Tourism Promotion & Support
- Business Encroachments

1.4 Housing Supports

- Affordable Housing Initiative
- Social Housing

1.5 Ontario Building Code

2.1 Climate Change Action

2.2 Wastewater

- Asset Management
- Capital Projects Delivery
- Minor Capital Project Delivery
- Operations & Maintenance for:
 - Plant & Non-linear
 - Collection
- Third Party Services
- Sewer Use By-law

2.3 Stormwater Management

- Asset Management Planning
- Capital Projects Delivery
- Operations & Maintenance

3.1 Community Standards

- Animal Control Compliance
- Business Licensing Compliance
- Property / Person Compliance
- Private Property Compliance
- Private Property Parking Compliance

3.2 Police

3.3 Fire & Rescue

- Fire Prevention
- Fire Suppression & Emergency Response

3.4 Emergency Management

4.1 Parks & Harbour

- Parks, Trails and Amenities
- Marina & In-Water services
- Noxious Species Management
- Urban Forestry/ Tree Canopy Protection

4.2 Community Culture, Arts & Recreation Spaces

4.3 Community Gathering Space (Library)

4.4 Community Recreation Activities

4.5 Library Community Activities

4.6 Building Community Well-being & Inclusion

4.7 Water Treatment & Distribution

- Asset Management Planning
- Capital Project Delivery
- Minor Capital Project Delivery
- Operations & Maintenance
 - Plant & Non-linear
 - Distribution
- Third Party Services
- Backflow Prevention
- Water & Wastewater Billing

Programs & Services

Arts, Culture & Heritage	Community Access & Mobility	Municipal Governance & Civic Engagement	Corporate & Customer Services	Programs
Recognize and strengthen arts, culture and built heritage within the community	Integrated, safe and accessible movement of people and goods across multiple modes of transportation (e.g., active, transit, cars, etc.)	Effective, responsible and accountable governance and two-way engagement of residents, businesses and visitors	Excellence in the administration of the Municipal government	
5.1 Conservation & Promotion of Heritage & Culture <ul style="list-style-type: none"> • Museum Collection • Museum Activities • Built Heritage 	6.1 Roads & Active Transportation <ul style="list-style-type: none"> • Asset Management Planning • Minor Capital Projects Delivery <ul style="list-style-type: none"> - Safety & Warrants - Asset Management & Growth • Capital Projects Delivery • Operations & Maintenance • ROW Permits, Consents and Locates • Non-park Outdoor Spaces • Parking Payment & Enforcement • Crossing Guards 	7.1 Governance <ul style="list-style-type: none"> • Council Representation • Council / Governance Support • Accountability • Municipal Elections 	8.1 Strategic Planning & Leadership (Town)	
5.2 Community Arts & Culture <ul style="list-style-type: none"> • Build Arts & Culture Capacity • Public Art Promotion & Awareness 	6.2 Transit	7.2 Governmental Services <ul style="list-style-type: none"> • Vital Statistics • Provincial Services • Public Commissioner 	8.2 Strategic Planning & Leadership (Library)	
5.3 Community & Public Events		7.3 Records <ul style="list-style-type: none"> • Records Management • FOI & Privacy 	8.3 Legal & Land <ul style="list-style-type: none"> • Legal Advice & Corp Agreements • Land Needs, Acquisition & Disposal • By-Law Appeals and Municipal & Provincial Prosecution 	
5.4 Circulation & Curation of Library Materials		7.4 Communications <ul style="list-style-type: none"> • Internal Communications • External Communications 	8.4 Risk Management <ul style="list-style-type: none"> • Enterprise Risk Management • Insurance 	
		8.9 Corporate Fleet	8.5 Procurement Support	
		8.10 Municipal Law Enforcement <ul style="list-style-type: none"> • By-law Policy Development • By-law Compliance Enforcement 	8.6 Corporate Finance <ul style="list-style-type: none"> • Corporate Asset Management • Financial Budgeting & Planning • Taxation • Financial Accounting & Reporting • Cash and Investment Management • Debt Management 	
		8.11 Customer Service	8.7 Information Technology <ul style="list-style-type: none"> • Network Infrastructure Maintenance & Support • Business Applications • GIS and Data Support • Telecommunications Support • End User Technology Support 	
		8.12 HR Operations <ul style="list-style-type: none"> • Health & Safety Compliance 	8.8 Corporate Facilities	
		8.13 Talent Management <ul style="list-style-type: none"> • Labour Relations • Succession Planning • Performance Management • Compensation & Benefits • Talent Acquisition • Employee Experience 		

PROGRAM

Development & Growth

Planning and delivering a physically complete community and supporting economic success.



SERVICE

Development Management

This service includes the management of development applications under the *Planning Act* and related processes, decisions, and implementation.

Including sub-services for:

- *Planning Act* Applications
- Development Review and Input
- Encroachments and Easements
- Development Agreements Administration
- Development Infrastructure Commissioning – Water and Wastewater
- Zoning Compliance

The Planning Division helps guide the use and development of land in the Town of Collingwood. It manages the Official Plan and Zoning By-law, oversees land division for new projects, and supports community goals through local policies and services. The Division also reviews and processes requests to change how land can be used, working on behalf of Town Council. You can visit the Ontario government’s website to learn more about land use planning, growth, and development in the province, including information about the Greenbelt and the Greater Golden Horseshoe.

Official Plan

The Official Plan describes the Town’s policies on how land should be used. It is prepared with input from the community and helps to ensure that future planning and development will meet the specific needs of our community.

Zoning By-law

The Zoning By-law helps guide how land and buildings are used and developed in the Town of Collingwood. It supports the goals of the Town’s Official Plan and applies to all land within the Town’s borders. The By-law includes sections on zoning rules, permitted uses, building locations, parking, and maps that show different zoning areas, helping to ensure organized and proper growth in the community.

Interested in staying up-to-date on Developments happening in Town?

- The Town has an interactive Proposed Major Developments map available at www.collingwood.ca/proposed-major-developments
- The Development Community email Newsletter features news and updates related to Planning, Building, and Affordable Housing. Subscribe by scanning the QR code.

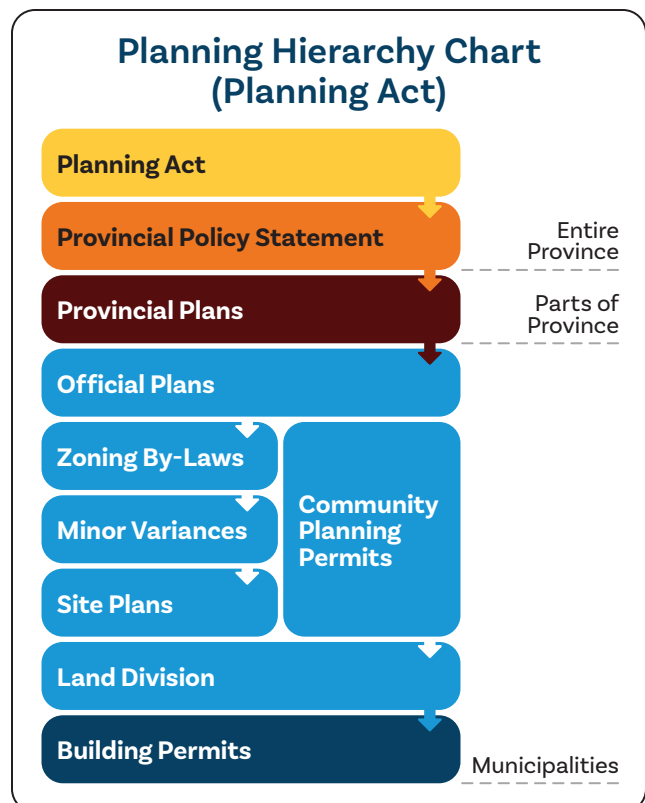


Development Map



Development Newsletter

This diagram illustrates all the levels of the Planning Hierarchy under the *Planning Act*.

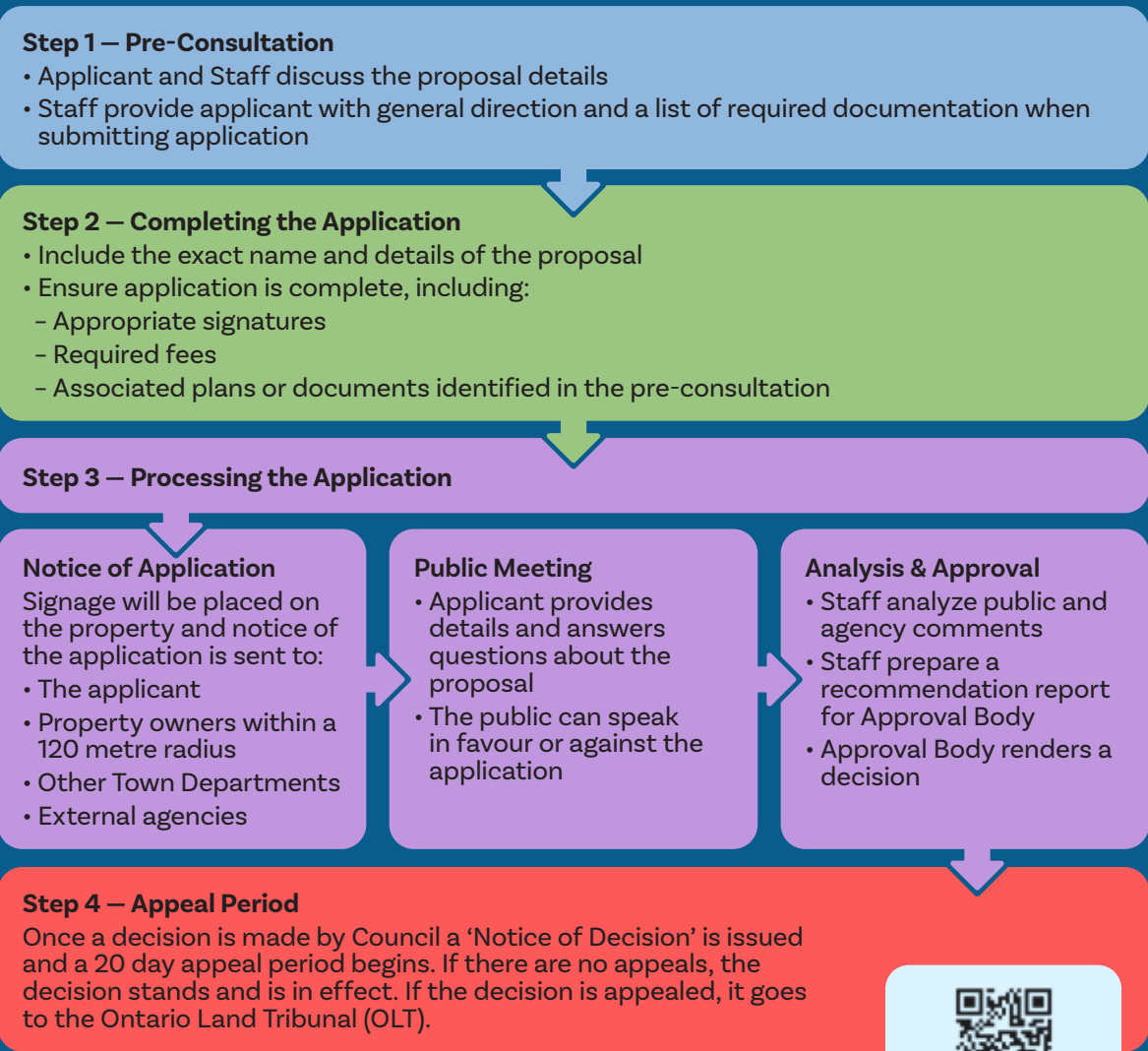


Development Management

Planning Applications

The Land Use Planning webpage on the Town’s website has many resources and documents to assist you, including a new interactive Land Use Planning Map that provides Official Plan, Zoning By-law, Development Activity, and Heritage Property Information. You can also access Planning Applications, Official Plan, Zoning By-law and more at www.collingwood.ca/land-use-planning-services.

The below process flow is generalized and may differ depending on the legal requirements for each application type (e.g., not all applications have a public meeting or signage posted on the property).



If you have any questions on the Planning Process, please email planning@collingwood.ca or call 705-445-1030.



Land Use Planning

SERVICE

Economic Development



Economic Development supports economic growth through investment attraction, business retention and expansion, job creation, and workforce development.

Including subservices for:

- Business Retention, Expansion, and Support
- Tourism Promotion and Support
- Investment Attraction
- Business Encroachments



Starting or Growing a Business?

Are you looking to launch a small business, or grow your business to the next level? Contact the Small Business Enterprise Centre and get moving in the right direction!

About the Business Development Centre

The Town of Collingwood works closely with various organizations to provide exceptional business support to business owners and entrepreneurs. The Business Development Centre (BDC), located at 105 Hurontario Street, has long been established as the go-to place for business support. There are now five great business resources all under one roof to help!

NEW!

Get Started Today
Subscribe to the Economic Development Newsletter!

SERVICE

Business Development Centre

Small Business Enterprise Centre (SBEC)

Operated by the Town of Collingwood and funded in part by the Province, the SBEC supports entrepreneurs in South Georgian Bay with free business consultations and resources. Whether starting or growing a business, SBEC offers expert advice in management, marketing, planning, financing, and more to help small businesses succeed.

Town of Collingwood Economic Development Team

Acting as business curators, the Town's Economic Development Team can assist business owners in finding land and space, provide updates on proposed developments, offer concierge services to help businesses navigate Town Hall, and connect them with information and resources that support informed decision-making.

Collingwood Downtown BIA

The Business Improvement Area (BIA) is a Municipal Local Board established for the main purpose of revitalizing the central business district of the Town of Collingwood. The organization comprises more than 600 businesses and property owners and is funded by a levy on each owner's property taxes within the designated boundaries.

Georgian Bay Accelerator

This not-for-profit organization helps local high-growth businesses succeed by providing expert mentorship, tailored support, and access to a strong entrepreneurial community. Since 2021, they've worked with companies at every stage – idea, launch,



and growth – offering customized programs and education in the latest business tools and technologies.

Collingwood Chamber of Commerce

A nonprofit organization that supports businesses of all sizes and industries. The Chamber advocates for local economic growth and offers members valuable benefits, discounts, and networking opportunities to help them succeed and stay connected.

SERVICE

Housing Supports

This service provides supports focusing on ensuring middle-income households are able to find housing that is affordable and meets their core housing needs within the community. This helps drive the labour force, underpin the social construct, and increase the equity and diversity of the Town, including through the provision of legacy subsidized housing units.

Affordable Housing Task Force (AHTF)

The AHTF was formed in 2021 to help address the local housing crisis. The AHTF supports the implementation of the Affordable Housing Master Plan, offers guidance and support on housing programs and policies, and works with residents to deepen their understanding of affordable housing. The AHTF and N. Barry Lyon Consultants conducted a housing needs assessment and presented 53 recommendations to Council. The AHTF supports affordable housing advocacy efforts.

Affordable Housing Master Plan (AHMP)

The AHMP was presented to Collingwood's Committee of the Whole on October 30, 2023, and endorsed by Council on November 6, 2023. It outlines 26 data-driven initiatives that prioritize policy, regulatory, financial, and advocacy actions to expand housing options for the community. The AHMP serves as a strategic guide for staff work plans. Many of these initiatives are underway in Collingwood. To date 16 of the AHMP recommendations have been acted on, with more work to do. Everyone has a role to play. Please visit www.collingwood.ca/housing to learn how you can play a part.

Collingwood's Award-Winning Rapid ARU Initiative

An Additional Residential Unit (ARU) is a smaller living unit that can be either within the main dwelling, like a basement apartment, or

separate from the main home, like above a garage or a separate coach house. The Rapid ARU Initiative allows homeowners to help solve the housing crisis by creating more year-round rental housing and earning rental income by building on their property or within their existing home.

ARU

Learn more about the initiative, including supports and financial incentives, at www.collingwood.ca/rapidARU or call 705-445-1030.

Subscribe to the Affordable Housing Email Newsletter

Stay up-to-date on the work of the AHTF and other affordable housing initiatives and events by subscribing to the Affordable Housing email newsletter.

Social housing is a service delivered by the County of Simcoe. If you are looking for information or access to this type of housing, or would like to add your name to the wait list, please visit simcoe.ca/residents/housing or call 705-735-6901.



AHMP



ARU Initiative



Social Housing

SERVICE

Ontario Building Code (Building Services)

Building Services administers and enforces the Ontario Building Code, including reviewing building plans, issuing permits, inspecting construction projects, and addressing illegal construction to ensure compliance and public safety.

Thinking about Building in Collingwood?

Do I need a Permit? Check the full list of Residential Building Permits at www.collingwood.ca/building.

How to apply for Building Permits

Before you start a new project, check the zoning of your property to find out if there are any restrictions on what you're allowed to build. Learn more about the Collingwood Zoning By-law requirements for your property online.

The process of obtaining a building permit in Ontario can seem complex because it's designed to ensure safety, compliance, and accountability at multiple levels.

Planning for Successful Construction Projects

To ensure your renovation or construction project is successful, it's highly recommended that you engage a qualified building code consultant – such as an architect, professional

engineer, or Building Code-qualified designer.

These professionals are essential for preparing complete and accurate drawings that comply with the Ontario Building Code and the Town of Collingwood Zoning By-law. These drawings must be submitted with your building permit application.

Learn more at www.collingwood.ca/building.

When & How to Request Inspections

Each stage of construction specified in the Ontario Building Code requires an inspection by Collingwood Building Services. Buildings must meet the minimum health and safety requirements of the Ontario Building Code, the Building Code Act, the Building By-law, and other applicable laws as defined by the building code.

If you have questions about the Building Permit Process or you suspect someone is building without a permit, email building@collingwood.ca or call 705-445-1030 Ext. 3243.

Looking for a Land Survey for your Property?

Please contact the Land Registry Office at 1-888-278-0001.

Common Building Permits Include

- New buildings bigger than 10m²
- Garages or carports
- Sunrooms
- Raised Decks more than 24" above grade





BUILDING SERVICES **Residential Permits**

- Secondary Suite (e.g., accessory dwelling unit)
- Accessory Buildings (e.g., detached garages, sheds)
- Additions and Renovations
- Decks and Porches
- Demolition of a Building
- Finishing a Basement
- New Houses (e.g., detached, semi-detached, rowhouses)
- Plumbing and Water/ Sewer
- Private On-Site Sewage Systems
- Sign Permits
- Swimming Pool Enclosures

BUILDING SERVICES **Non-Residential Permits**

- New Buildings and Additions
- New Business: Tenant Fit-out (i.e., a permit for interior finishes to a vacant space within an existing shell building)
- Interior Alterations and Renovations
- Backflow Prevention Devices
- Plumbing and HVAC
- Change of Use (e.g., changing an existing office space into a retail space)
- Demolition of a Building
- Temporary Tents
- Sign Permits
- Fire Safety and Fire Protection Systems

Learn more about these permits at www.collingwood.ca/building



**Building
Permits**

PROGRAM

Environmental Management, Conservation & Sustainability

Managing, mitigating, and improving
environmental impacts today and
for the future.



SERVICE

Climate Change Action

This service involves facilitating the development, delivery, and implementation of Corporate and Community Climate Action Plans to protect the community from the impacts of climate change and support initiatives that mitigate and adapt to these impacts.

The Town of Collingwood recognizes its role in maintaining a healthy environment and a sustainable future. Collingwood Council unanimously declared a Climate Crisis in October 2019 to demonstrate the Town's commitment to protecting the community, economy, and ecosystems from the effects of climate change.

Climatic changes can result in a variety of unintended consequences based on location. In Collingwood, risks could include, but are not limited to: human health concerns, social equity risks, biodiversity loss, increased presence of invasive species, reduced water quality, increased natural disasters, economic challenges, and infrastructure damage.

Greener Collingwood Corporate Climate Change Action Plan

This Plan was approved by Council in 2023, with the following vision:

- Integrate climate change and sustainability into the Town of Collingwood's corporate culture;
- Reduce corporate greenhouse gas emissions by a minimum of 30% below 2019 levels by 2030; and
- Become a corporate and municipal leader in sustainability initiatives and greenhouse gas reduction measures in the region.



Building a Resilient Future: Community Climate Plans

The Town of Collingwood is proactively addressing climate change through a Community Climate Action Plan and a Climate Adaptation Plan. Together, these plans aim to reduce greenhouse gas emissions, prepare for extreme weather, and build a safer, healthier, and more resilient community.

Community Climate Action Plan

This Plan focuses on reducing emissions by promoting energy efficiency, sustainable transportation, and waste reduction, empowering residents, businesses, and industries to contribute to a low-carbon future.

Climate Adaptation Plan

This Plan identifies local climate risks and outlines strategies to protect infrastructure, ecosystems, and public health from impacts like flooding, heat, and severe storms.



Climate Change Action

SERVICE

Wastewater

This service includes the collection and treatment of wastewater, including running the wastewater treatment plant and collection system (including the sewer use by-law), as well as maintenance, asset management planning, and related capital projects.

This service also includes wastewater treatment services to Clearview Township and hauling septage to the plant for treatment.

The Town owns and operates a Wastewater Treatment Plant (WWTP) that treats up to 24 million litres of wastewater per day.

Wastewater is the water that people flush down toilets or wash down sinks and drains. It contains both liquids and solids from homes, businesses, and community buildings. All this wastewater travels through a system of underground pipes and pump stations, called the sanitary sewer system, to the WWTP.

At the WWTP, the water undergoes several steps to remove dirt, chemicals, and other harmful materials. These steps use physical, chemical, and biological processes to clean the water.

By the end of treatment, the WWTP produces clean effluent water that can safely return to the environment, along with other useful resources made from the waste materials.



Think Before You Flush!

The Town's sewer system has been clogged with items that should never go down the drain. Blocked pipes damage equipment and can cause backups in your home!

1

DO NOT FLUSH

- “Flushable” wipes (e.g., baby wipes, hygiene wipes, disinfecting wipes)
- Paper towels
- Disposable gloves
- Fats, oils, or grease
- Hair
- Dental Floss
- Prescription or over the counter medication

2

PUT THEM WHERE THEY BELONG

- **GARBAGE:** Wipes, gloves, floss, feminine hygiene products
- **GREEN BIN:** Paper towels, fats, oils, grease, hair
- **PHARMACY:** unused prescription or over the counter medication

3

ONLY EVER FLUSH

Toilet Paper



PHOTO MARTIN LAMPRECHT

Help keep Collingwood's sewer system flowing smoothly!

Learn more at www.collingwood.ca/town-services/water-sewer-services/wastewater-services.



Wastewater Services

SERVICE

Stormwater Management

This service includes the collection and diversion of stormwater, including operations, maintenance, asset management, planning of associated infrastructure, and capital projects.



Stormwater Management Ponds

In natural areas, rainfall and snowmelt are absorbed by soil and plants or slowly flow into nearby streams, lakes, and wetlands. In developed areas, however, hard surfaces like roads, roofs, and driveways prevent water from soaking into the ground. Instead, it runs off quickly, picking up dirt, fertilizers, and debris along the way. This polluted runoff can overwhelm local waterways and harm the environment. Stormwater Management Ponds

(SWMPs) are designed to collect this runoff after rain, snowmelt, or activities like lawn watering and car washing. They temporarily hold the water, allow pollutants to settle, and then slowly release cleaner water back into the natural system.

SWMPs play an important role in reducing flooding, erosion, and water pollution. By controlling how quickly stormwater enters nearby streams, they help prevent sudden surges that can damage shorelines and habitats. The permanent pool of water in each pond lets sediment settle before discharge, and the surrounding vegetation helps filter pollutants, further improving water quality.

PROGRAM

Community Safety & Standards

Setting community standards so all can enjoy the community and enhancing the safety of individuals and property.



SERVICE

Community Standards

This service provides leadership in the collaborative development of community standard by-laws (with Divisional by-law owners) to protect the public health, safety, and property rights of citizens, and enforcement of community standards by-laws.

The Town of Collingwood's Community Standards Service oversees several sub-services to help maintain a safe and enjoyable community for all, including:

- Business Licensing Compliance
- Canine Control Compliance
- Private Property Compliance
- Private Property Parking Compliance
- Property and Person Compliance

Short-Term Accommodations Licensing

The Short-Term Accommodation Licensing By-law came into effect on January 6, 2025.

To operate short-term accommodations (STA) in the Town of Collingwood, you must first apply for and obtain a license from the Town. Operating without a license may result in charges and/or an issuance of a penalty notice.

Three classes of STA Licenses

- Class A – Guest Room
- Class B – Principal Residence
- Class C – Additional Residential Dwelling Unit

NEW!

Check out the interactive map of Licensed STAs in Collingwood online. Learn about STA Licensing, the process to apply, current fees, FAQs, and more at: www.collingwood.ca/sta.



PHOTO MARTIN LAMPRECHT

Canine Control

Pet licenses are required for all dogs living in the Town of Collingwood. Licenses are valid for one-year and must be renewed prior to the expiration date. You will receive reminders about upcoming license expirations via mail, phone, and email. Learn more at www.collingwood.ca/canine.

Wildlife

The Town of Collingwood does not manage wildlife issues or complaints. If an animal poses an immediate threat to humans, please contact the Ontario Provincial Police at 1-888-310-1122. For information regarding wildlife, please contact the Ministry of Natural Resources and Forestry at 705-725-7500.

By-law Complaint Submissions

To report a by-law violation, please use one of the following methods:

- Online: Submit your complaint through the Public Portal
- Email: Send an email to service@collingwood.ca
- Phone: Contact Service Collingwood at 705-445-1030.
- In Person: Visit Town Hall Monday to Friday, 8:30 a.m. to 4:30 p.m. excluding statutory holidays.

Note: By registering on the Public Portal, you can track the progress of your complaint in real time.



STA



Canine Control



Public Portal

SERVICE

Police

The Police deliver local policing to meet provincial regulatory standards. The Town has contracted the Ontario Provincial Police (OPP) to act as the Collingwood Local Police, under the oversight of the Collingwood OPP Detachment Board.



The Town is responsible for providing the infrastructure for the provision of adequate and effective police services.

In March 2019, the Ontario government passed the Community Safety and Policing Act (CSPA) as part of the Comprehensive Ontario Police Services Act, 2019.

The CSPA is intended to modernize policing and enhance community safety in Ontario.

The Collingwood OPP Detachment Board is a civilian body that oversees the Collingwood detachment of the OPP and draws its authority from the Community Safety and Policing Act and regulations. The Board is comprised of two members of Collingwood Council, two community members appointed by the municipality, and one provincial appointee who is appointed by the Solicitor General.

Learn more at www.collingwood.ca/opp-board.



**OPP
Board**

SERVICE

Fire & Rescue

The Collingwood Fire Department serves the community by providing protection from fire, life-threatening emergencies, and dangerous conditions through education, prevention, rescue, suppression, and basic life support services.

This includes:

- Fire Prevention & Public Education
- Fire Suppression & Emergency Response



Burn Permits

Burn Cautiously, Burn Safely!

Open-Air Burning Permits are required for **ALL outdoor fires** within the Town of Collingwood. For further information, please contact the Fire Department at 705-445-3920.

How to Obtain an Open-Air Burning Permit

1. Create an account/ log in to the Public Portal.
2. In the drop-down list for application type, choose 'burn permit (fire department)'.
3. Fill in the required information on the burn permit application.
4. If you are a tenant, you must provide authorization from the property owner and upload documentation containing this authorization. If you own the property, you can skip this step.
5. Submit the application and pay the fee using a debit or credit card.
6. You will receive an email confirmation once your permit has been processed. Please allow 3 business days to receive confirmation.

SERVICE

Emergency Management

The Emergency Management Service prepares for and manages emergencies to save lives, protect the environment, infrastructure, and property, while reducing suffering and economic and social loss.

View the Town's Emergency Response Plan and find resources on how to prepare for an emergency, including how to build an emergency preparedness kit, at www.collingwood.ca/community-safety-standards/emergency-management.



Public Portal



Emergency Management



PROGRAM

Community Health & Well-being

Inspiring and supporting community physical and mental well-being through inclusive opportunities that foster social interactions and a sense of place and belonging.



SERVICE

Parks & Harbour

This service includes the development, management, and maintenance of parks, sports fields, trails, the harbour and in-water services, horticultural areas, park amenities, and the urban forest. This involves managing hazardous or invasive plants and insects within the following sub-services: Parks, Trails and Amenities; Marina and In-Water Services; Noxious Species Management; and Urban Forestry/ Tree Canopy Protection.



Park Locations & Amenities:

Arboretum BOOKABLE

Location: 6 Hickory Street

Amenities: Gardens, Gazebos, Mutt Mitt Dispensers, Parking Lots, Trails

Awen' Gathering Place

Location: Harbourview Park, at 1 Cedar Street

Amenities: Benches, Open Space, Parking Lots, Washrooms

Awen' Waterplay Splash Park

Location: Harbourview Park, 1 Cedar Street

Amenities: Benches, Bike Stands, Change Rooms, Mutt Mitt Dispensers, Open Space, Picnic Tables, Washrooms

Bell Blvd Park

Location: 21 Bell Boulevard

Amenities: Adult Swing, Baby Swing, Benches, Playground

Black Ash Park

Location: 53 Brooke Avenue

Amenities: Playground, Adult Swing, Baby Swing, Benches, Gazebo

Cedar Park

Location: 51 St. Clair

Amenities: Adult Swing, Baby Swing, Playground

Central Park BOOKABLE

Location: 250 Hume Street

Amenities: Bike Stands, Change Rooms, Ice Rinks, Lit Ball Diamonds, Mutt Mitt Dispensers, Open Space, Parking Lots, Trails, Washrooms

Cycle Pump Track BOOKABLE

Location: 470 Ontario Street

Amenities: Bike Stands, Open Space, Playground

den Bok Family Park

Location: 31 Plewes Drive

Amenities: Adult Swing, Baby Swing, Basketball Court, Benches, Bike Stands, Open Space, Pavilion, Playground

Dry Dock Junction (coming fall 2026)

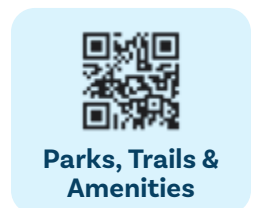
Location: 12 Sidelaunch Way

Amenities: Open Space, Shade Structure, Bench Seating

Fisher Field BOOKABLE

Location: 820 Tenth Line

Amenities: Benches, Bleachers, Lit Soccer Fields, Mutt Mitt Dispensers, Parking Lots, Soccer Fields, Trails, Washrooms



SERVICE

Parks & Harbour

Friendship Gardens **BOOKABLE**

Location: 60 Minnesota Street

Amenities: Benches, Bridges, Gardens, Mutt Mitt Dispensers, Parking Lots, Picnic Tables, Trails

Georgian Meadows

Location: 44 Connor Avenue

Amenities: Adult Swing, Baby Swing, Gazebos, Parking Lots, Playground, Trails

Harbourlands

Location: 45 Heritage Drive

Amenities: Bike Stands, Launch Ramp, Mutt Mitt Dispensers, Open Space, Parking Lots, Trails, Washrooms

Harbourview Park **BOOKABLE**

Location: 1 Cedar Street

Amenities: Bike Stands, Bleachers, Gardens, Non-Motorized Vessel Launch Ramp, Mutt Mitt Dispensers, Open Space, Parking Lots, Soccer Fields, Trails, Washrooms

Heritage Park **BOOKABLE**

Location: 451 Third Street

Amenities: Baseball Diamonds, Basketball Court, Bike Stands, Mutt Mitt Dispensers, Open Space, Parking Lots, Skateboard Area, Trails, Washrooms

JJ Cooper Park

Location: Chamberlain Crescent

Amenities: Adult Swing, Baby Swing, Benches, Gardens, Parking Lots, Playground

Old Village (Legion) **BOOKABLE**

Location: 470 Ontario Street

Amenities: Adult Swing, Baby Swing, Benches, Lit Ball Diamonds, Mutt Mitt Dispensers, Parking Lots, Playground

Pawplar Park (Dog Park)

Location: 7400 Poplar Sideroad

Amenities: Mutt Mitt Dispensers, Open Space, Parking Lots, Trails

Princeton Shores Park **BOOKABLE**

Location: 126 Princeton Shores Boulevard

Amenities: Parking Lots, Tennis Court/Pickleball

Riverside Park

Location: 19 Williams Street

Amenities: Adult Swing, Baby Swing, Benches, Bike Stands, Bridges, Open Space, Playground, Trails

Shipyards Amphitheatre & Greenspace **BOOKABLE**

Location: 2 North Maple Street

Amenities: Open Space, Stage, Armour Stone Seating



PHOTO MARTIN LAMPRECHT

Sunset Point Beach/ Black Rock Beach 📅 BOOKABLE

Location: 79 St Lawrence Street

Amenities: Canteen, Gardens, Inukshuk, Open Space, Parking Lots, Trails, Washrooms

Sunset Point Park 📅 BOOKABLE

Location: 35 St Lawrence Street

Amenities: Adult Swing, Baby Swing, Benches, Bike Stands, Gazebos, Mutt Mitt Dispensers, Open Space, Parking Lots, Pavilions, Picnic Tables, Playground, Volleyball Court, Washrooms

Shipbuilders' Park

Location: 45 Heritage Drive, up to the harbour parking lot

Amenities: Artifacts, Sidewalk, Open Space, Benches, Parking at Boat Launch

Walnut Street Park

Location: 425 Walnut Street

Amenities: Adult Swing, Baby Swing, Basketball Court, Parking Lots, Playground, Trails

Waterfront Berm (Hillside Greenspace)

Location: 2 North Maple Street

Amenities: Trails, View of Terminals

Waterfront Promenade

Location: 2 North Maple Street

Amenities: Trails, Benches

White's Bay Park

Location: 2 Balsam Street

Amenities: Hen & Chicken's Trail, Bridges, Mutt Mitt Dispensers, Trails



PHOTO MARTIN LAMPRECHT

Wilson-Sheffield Community Park (coming fall 2026)

Location: 17 Dey Drive

Amenities: full-size Basketball Court, accessible Playground, dedicated Pickleball and Tennis Courts, Washrooms, Parking Lot

Harbour

This service includes the management, maintenance and repair of boat launches and docks, seasonal mooring, weed control, lifesaving control, asset management planning, capital project design and delivery, including contract management, water testing for swimming, shoreline repairs, and mitigation.

Urban Forestry

This service includes expanding and maintaining the Town's urban forest, and on the Town's property, conducting preventative maintenance tasks, and hazard removals. It also includes:

- Public education about the urban forest.
- Documenting the Town's tree inventory.
- Operating necessary equipment and tools to maintain and expand the Town-owned urban forest.



Parks, Trails & Amenities

SERVICE

Trails Information

The Collingwood Trails Network comprises over 60 kilometres of recreational trails suitable for cyclists, walkers, joggers, cross-country skiers, and snowshoers. There are trails leading to every major point of interest in the Town, including the George Christie Nature trails, the shoreline of Sunset Point Park, the scenic lookout at Millennium Park, the tranquil gardens of the Arboretum, the Labyrinth, the Museum, and Historic Downtown Collingwood. Granular, concrete, asphalt, wooden boardwalks, and natural surface trails join cycling routes to help you get around Town.

Most surfaced trails are flat terrain and generally accessible to people with physical challenges. Snowmobiles have access only on signed local access trails. No other motorized vehicles are permitted. The trails make it easier for everyone to be physically active and travel seamlessly to their destination. In addition to its ever-expanding network of recreational trails, Collingwood is also expanding its cycling routes, bike parking stations, and safe crosswalks to promote and encourage active transportation and alternative modes of travel in the area.

Trail Etiquette

The Collingwood Trails are a multi-use accessible trail system for pedestrians, dog-walkers and cyclists - and in winter - snowshoers, cross-country skiers and snowmobiles (snowmobiles on designated trails only). A pleasant and safe experience for all trail users depends upon everyone showing courtesy to others and following basic etiquette rules, such as:

- Pedestrians always have the right of way;
- Stay to the right of the trail;
- When overtaking others, pass on the left and sound a warning by bell or voice; and
- Do not block the trail.



PHOTO MARTIN LAMPRECHT

Trails Map

Download the Trails Map to learn more, including features on the trails, which trails are groomed in winter, recommended routes, water bottle refill station locations, and more at www.collingwood.ca/trails.



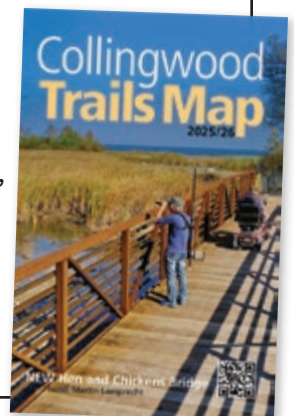
Trail Map



Active Transportation

Trail Maps are available for a minor donation at the following Town locations:

- Town Hall, 97 Hurontario Street
- The Collingwood Museum, 45 St. Paul Street
- Collingwood Public Library, 55 Ste. Marie Street
- 100s of businesses serving visitors in Town
- Map boxes at strategic trail locations



SERVICE

Community Culture, Arts & Recreation Spaces

PHOTO MARTIN LAMPRECHT



 **BOOKABLE**

This service includes the provision of recreation, arts, and cultural facilities, and management of agreements, rental bookings, and fleet.

The Town's Parks, Recreation & Culture Department offers a variety of parks and facility rental options. When planning your next special event, consider Town parks, arenas, meeting rooms, or sports fields.

Use the online booking tool to review facility availability and submit a rental request for select spaces, including:

- Centennial Aquatic Centre
- Central Park Arena and Outdoor Rink
- Eddie Bush Memorial Arena
- Collingwood Museum and Cenotaph Grounds
- Collingwood Curling Club
- Meeting and Party Rooms:
 - Central Park Arena – Small Meeting Room
 - Central Park Arena – Mezzanine (Large Room)
 - W.J. (Scotty) Carmichael Sports Hall of Fame Room – Eddie Bush Memorial Arena

- Library Community Rooms
- Leisure Time Club
- Centennial Aquatic Centre Observation Room
- Parks and Green Spaces:
 - The Amphitheatre
 - The Arboretum and Pergola
 - Friendship Gardens
 - Millennium Park
 - Sunset Point Park Greenspaces, Pavilion and Stage
- Sports Fields and Courts:
 - Baseball Diamonds
 - Multi-Use Tennis Courts
 - Pickleball Courts
 - Soccer Pitches
 - Rugby Fields
 - Volleyball Courts
- Simcoe Street Theatre & Press Room and Gallery

For details, and to book, visit www.collingwood.ca/health-well-being/parks-facility-booking For assistance or other facility rentals and inquiries, please contact 705-445-1030 Ext. 3382, or prc@collingwood.ca



**Parks & Facility
Booking**

SERVICE

Community Gathering Space (Library)

The Library is a gathering hub, offering leisure space for families, individual work, and study groups. Space for community members to gather is also provided for a fee.

Murray Clerkson Room BOOKABLE

Capacity: 15 People

A comfortable boardroom layout with plenty of natural light. This meeting room is equipped with two long tables and ten chairs, including a large monitor on a rolling stand for presentations.

FreeSchools World

Literacy Room BOOKABLE

Capacity: 25 with tables, 40 seated

A large meeting space that can be set up with tables and chairs, or theatre style. Featuring a large screen monitor, as well as a ceiling-mounted speaker system, this space has all you need for your next meeting or presentation.

Community Room(s) B & C BOOKABLE

Capacity for B OR C: 25 with tables, 40 seated

Capacity for B AND C (combined): 50 with tables, 100 seated

This space can be split into two halves or opened into one large room. This space has hosted author talks, conferences, workshops, and everything in between. With ample natural lighting, high-end audio-visual equipment, and a great view of the Town, this space is sure to make your next big event a big success.

Information about rental fees can be found at www.collingwoodpubliclibrary.ca.



Public
Library

SERVICE

Community Recreation Activities

Recreation activities for individuals of all ages are delivered in-person or virtually by the Town and/ or supporting organizations.

Aquatics

The Centennial Aquatic Centre offers a wide range of aquatic programs designed to promote health, safety, and enjoyment for all ages. Offerings include public swims, lane swims, and Aquafit. Guided by Lifesaving Society standards, you can register for Learn to Swim lessons, Lifesaving Leadership courses, and Standard First Aid & CPR. Specialized wellness programs are also offered including Baby & Me Aquafit, Aqua Tai Chi, and Aqua Therapy; these provide gentle, low-impact options for rehabilitation, relaxation, and bonding.

Skating

Whether you're a seasoned skater or just finding your balance, public skating is a welcoming and fun environment for all ages. Lace up your skates and enjoy quality time on the ice with family and friends. It's a great way to stay active, socialize, and embrace the joy of skating – no experience required! Indoor and Outdoor Rink schedules are published weekly on the Town's website.

Chair Yoga

Discover the benefits of gentle movement and mindful breathing with Chair Yoga – an accessible and low-impact class designed for all abilities. Perfect for older adults or anyone seeking a supportive way to improve flexibility, balance, and relaxation. No need to get down on the floor, just bring yourself and a willingness to unwind. Join us and feel the difference in body and mind!

Activity Registration

The Town of Collingwood uses Xplor Recreation (formerly PerfectMind) software for online recreation registration. This system allows you to search, register, and pay for recreation programs from the comfort of your own home - any device, any day, any time!



Activity Registration

Affordable Recreation Program

This program is intended for individuals and households in Collingwood who face financial barriers to participating in sport and recreation programming by providing fee assistance. Eligible participants can access financial credit, which may be directed at subsidizing programs delivered by the Parks, Recreation & Culture Department, including swim or public skate passes, swimming lessons, Museum camps, as well as community recreation or minor sports offered at Collingwood recreation facilities.



Recreation Activities



SERVICE

Library Community Activities

Free activities for children, teens, adults, and seniors, are delivered at the Library, virtually, and in the community through outreach initiatives.

The Collingwood Public Library, located at 55 Ste. Marie Street, offers the following:

Storytime & Early Literacy

Build foundational skills through stories, songs, and play while fostering a love of reading from the beginning.

Kids' Technology Programs

Hands-on activities introducing coding, robotics, and digital creativity in a fun, age-appropriate way.

Teen Programs

Creative, social, and skill-building activities that empower youth and encourage belonging. Opportunities to volunteer and earn community services hours are also available at the Library.

Adult Learning & Workshops

Opportunities for growth and discovery through arts, technology, and wellness programs.

Senior Socials

Activities that inspire creativity and connection for older adults.

Community Outreach

Delivering Library services in the community through initiatives including the Book Bike and participation in local markets, and special events.

Learn more about the Library's current events, programs and services, or search books, movies, audiobooks, and more at www.collingwoodpubliclibrary.ca.



Public
Library



SERVICE

Building Community Well-being & Inclusion

PHOTO MARTIN LAMPRECHT



This service includes programs and collaborations that aim to enhance quality of life, community livability, belonging, and well-being.

This includes recognizing, developing, and nurturing community relationships through the delivery of events, public art installations, cultural experiences, and programming.

Awen' & Reconciliation

The Town of Collingwood is committed to reconciliation with Indigenous peoples through meaningful action, education, and community connection. This commitment is reflected in the Awen' Gathering Place, Noojimo Mitigwaaki (Healing Forest), and the Inukshuk at Sunset Point Park - each honouring Indigenous culture and presence. Through arts, cultural initiatives, and recognition of Indigenous days of significance, Collingwood continues to foster awareness and advance truth and reconciliation.

Community Health Programs

The Town helps its residents and visitors thrive by promoting health, belonging, and overall quality of life. This is delivered through collaboration with local networks and organizations to create inclusive spaces, programs, and policies that support equity, well-being, and meaningful connections.

Programs include Mobile Park Program, Community Gardens, StoryWalk, Chair Yoga, and On the Move Active Transportation.

Inclusion, Diversity & Equity

The Town of Collingwood is dedicated to building an inclusive, equitable, and accessible community where everyone feels valued and experiences a sense of belonging. In collaboration with the Unity Collective, the Town celebrates diversity through shared learning, collaboration, action, and initiatives. Together, we continue to foster understanding and awareness of the many identities, experiences, and perspectives that strengthen our community.



Well-being & Inclusion

Community Support Programs

The Town of Collingwood works closely with social and community service organizations to support residents. We value these collaborations and appreciate the vital role each organization plays in strengthening our community.

SERVICE

Water Treatment Distribution

The Town collects, treats, and distributes water from Georgian Bay, turning it into safe, clean, and reliable drinking water for homes, businesses, and institutions across Collingwood.

This includes sourcing raw water from Georgian Bay, providing advanced treatment and filtration to meet provincial standards, conducting continuous quality testing, and maintaining and operating the water distribution network to ensure consistent service. The Town also manages customer billing, metering, and service connections to support efficient operations and cost recovery.

Collingwood's drinking water is filtered and disinfected at the Town's ultrafiltration plant. The process is constantly monitored to meet provincial standards. After treatment, the water travels through underground watermains to homes, businesses, and community buildings. The plant can produce up to 31 million litres of water per day.

To maintain strong water pressure and support firefighting, the Town stores treated water in strategically located reservoirs. It also maintains the entire distribution system, including watermains, reservoirs, pumping stations, hydrants, valves, service lines, and curb stops, and provides secondary disinfection as the water moves through the system.

Regular inspections and maintenance ensure a reliable supply of clean, safe drinking water for the community.



LOCATE REQUESTS
Contact Ontario One
at 1-800-400-2255
to request a
water locate.

EPCOR EDO Inc. issues the Town of Collingwood's water and wastewater billing. For payment options or account information, please call 705-445-1800 or visit www.epcor.com.

For information on backflow prevention, conserving water, frozen services, and hydrant flushing, visit www.collingwood.ca/water.

Water Treatment Plant Expansion Project

The new, state-of-the-art water treatment plant expansion on the pristine shores of Georgian Bay is a monumental project for the Town of Collingwood.

The expansion brings vast and sustainable residential, commercial, and industrial expansion opportunities to the community, setting the stage for the next 25 years or more.

The current schedule projects the additional water supply to be online in late 2029. Full completion of the construction on site will follow in 2031.

Learn more about this project at engage.collingwood.ca/wtp.



EPCOR



Collingwood Water



Water Treatment Plant

Water Distribution Services

1 Transmission Watermain

Transmission watermains are large diameter pipes which carry large volumes of water from the supply (either the Surface Water Treatment Plant or groundwater well) to storage reservoirs or towers.

2 Booster Pumping

In some areas within the Town, booster pumps are required. These types of pumps are designed to move water from a lower elevation to a higher elevation.

3 Storage

Treated water is stored in reservoirs and towers at different points in the distribution system. It is important to ensure water is available based on community demand and for firefighting purposes.

4 Secondary Disinfection

Water leaving storage reservoirs or towers is continuously monitored for chlorine residual. A minimum residual is required to ensure harmful pathogens are inactivated. If a minimum residual is not detected, it is re-chlorinated. This process is called secondary disinfection.

5 Distribution Watermain

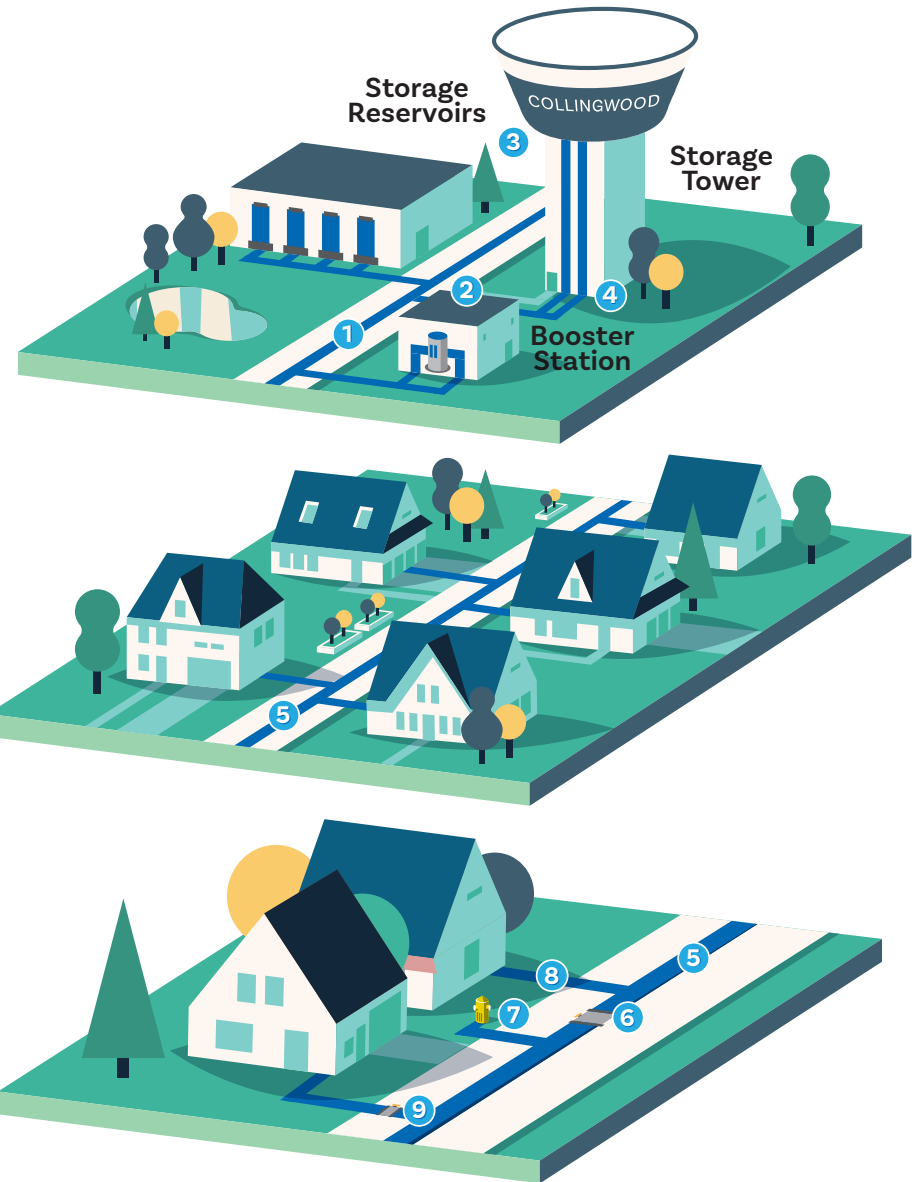
Smaller in diameter than transmission watermains, distribution watermains are used to distribute water from the transmission watermains to customers in all areas of the Town.

6 Isolation Valves

Valves are located throughout the distribution watermain network and are used to isolate sections for ongoing maintenance and emergency repairs.

7 Hydrants

Hydrants are found throughout the distribution system and are used for firefighting needs as well as watermain flushing and swabbing which helps to maintain water quality throughout the Town.



8 Service Line

A water service line connects your home to the distribution watermain for access to potable drinking water.

9 Curb Stop

Curb stops are valves that isolate individual homes and buildings from the distribution system. This helps to accommodate any maintenance on the distribution system or work that a homeowner may need to complete.

PROGRAM

Arts, Culture & Heritage

Recognizing and strengthening arts, culture, and built heritage within the community.



SERVICE

Conservation & Promotion of Heritage & Culture

This service includes the collection and preservation of history related to the Town of Collingwood, the delivery of public programming related to Collingwood's heritage, and the management of heritage conservation incentives and requirements under the *Ontario Heritage Act* within the sub-services of Museum Collection, Museum Activities, and Built Heritage.

Heritage

The Town of Collingwood was the first municipality in Canada to have a Heritage Conservation District included on the prestigious Canadian Register of Historic Places! The Town is very proud of its Heritage District and designated properties and thanks heritage property owners for their efforts to maintain and conserve these significant buildings that help make Collingwood the unique and special town it is.

Are you a Heritage Property Owner or thinking of buying a Heritage Property?

To conserve properties designated under Part IV or V of the *Ontario Heritage Act*, you must obtain a Heritage Permit from the Town of Collingwood before making any exterior alterations, including painting or window replacements.

For guidance or to apply for a permit, contact planning@collingwood.ca.

If you own, or believe you own, a designated property, please contact the Planning Services Division before making any changes.

The Heritage Committee, appointed by Council, meets monthly to review heritage matters and permit applications. The Town offers several incentive programs to support



the owners of heritage properties to keep these important structures in great shape to be enjoyed by future generations.

Learn more about the location of designated properties, Heritage Permits, Heritage Tax Refund, Heritage Grant Program, and more at www.collingwood.ca/heritage.



Heritage
Conservation

SERVICE

Museum

Discover Collingwood's rich and diverse history at the Collingwood Museum! Admission to the Collingwood Museum, located at 45 St. Paul Street, is by donation. Contact the Museum at 705-445-4811 ext. 7211 or museum@collingwood.ca. With changing exhibits throughout the year, every visit to the Museum offers something new for those interested in exploring the community's heritage.

Beyond exhibits, the Collingwood Museum offers special events, educational programs, and guided group tours, as well as access to archives and research facilities, available by appointment. Visitors can also access image reproduction services and browse unique finds in the gift shop.

Individual, family, and corporate memberships are available. Memberships include benefits such as free admission, discounts on gift shop purchases and image reproduction services, invitations to special events and exhibit openings, and complimentary access to research spaces.

Museum hours vary seasonally, so please check the website before you visit, at www.collingwood.ca/museum.



GIFT SHOP

Discover
unique finds
in the gift shop.



Collingwood
Museum



SERVICE

Community Arts & Culture

This service includes municipal arts and culture initiatives and enhancement opportunities, including Building Arts & Culture Capacity, and Public Art Promotion & Awareness.

Public Art is administered by Parks, Recreation, and Culture, and aims to enrich the lives of Collingwood residents and visitors by enhancing public spaces, fostering cultural identity and pride, promoting creativity, and encouraging dialogue among citizens.

Explore & Experience Public Art in Collingwood

An Interactive Public Artwork Map gives residents and visitors an engaging and easy way to explore Collingwood's array of public art. It features images and details about public art installations throughout Town. Use the map to plan your own art tour, at www.collingwood.ca/public-artwork-interactive-story-map.



PHOTOS MARTIN LAMPRECHT



PHOTO MARTIN LAMPRECHT

Calls to Artists

As the Public Art program in Collingwood grows, the Town issues calls to artists that invite them to apply to have their artwork displayed in a public space. These open calls provide artists with all the information they need to decide if they are a good fit for specific projects, and outline how they can apply. Learn more at www.collingwood.ca/public-art.



Public Art Map



Public Art

SERVICE

Community & Public Events

This service includes the development, planning, marketing, delivery, and evaluation of Town special events, and the processing of public special event permits.

Featured Town-led Events:

- Mayor's New Year's Levee, January
- International Women's Day, March
- Community Clean-up Days, April/ May
- Sunset Sessions, May
- Trail Tunes, June
- National Indigenous Peoples Day, June
- Mayor's Golf Challenge, Summer
- Collingwood Festival for Canada, June & July
- Collingwood Live & Original Concert Series, July & August
- Sidelaunch Days, August
- Shipyard Social, September
- Collingwood Art Crawl, September

Details for featured Town-led events are available at www.collingwood.ca/events.

Check out the Important Dates and Events Calendar for all Town-led and community-led events at www.collingwood.ca/arts-culture-heritage/community-public-events.

Event Accessibility

Collingwood is committed to providing people of all abilities consistent opportunities and access to all Town-led events.

Promotional Opportunities

There are multiple opportunities the Town offers to help promote community events, including:

FREE! Submit an event to the Town's Event Calendar



PHOTO MARTIN LAMPRECHT

We welcome the public to submit community events to the Town's website. Submissions are reviewed prior to publishing to ensure they follow guidelines. There is no cost to submit a listing.

Partner Opportunities

There are organizations that offer support with promoting events, not-for-profit organizations, and businesses. Please contact Economic Development at dobusiness@collingwood.ca for more information.

Are you looking to host a special event on Town property? You will need to apply for a special event permit. For more information, the steps required, and the application visit www.collingwood.ca/arts-culture-heritage/community-public-events/special-event-applications.



Featured Town Events



Community Events



Special Event Applications

SERVICE

Library

The Library offers several membership types to make accessing its collections as easy as possible.

Residents and property owners in the Town of Collingwood are entitled to a full Library membership at no cost. To receive your card, you need to confirm your Collingwood address; a driver's license or bill is appropriate. Members of the Library may have up to 25 items on their account at one time.

Any student who attends school within Collingwood but resides outside of Town is eligible for a free student membership. Individuals aged 15 years or younger must have their membership co-signed by a caregiver. Secondary school students may be asked to present a valid student card when registering. There are three memberships that can be purchased for a fee:

- A non-resident membership is valid for one year and covers all family members.
- Visitors to Collingwood may purchase a temporary membership, providing details of their temporary address while in the Collingwood area.
- Institutional memberships are for anyone who works within Collingwood, but resides outside of Town. An application form, confirming local employment, must be submitted.



A variety of collections are available to members of the Library, including:

- The Beyond Books collection features Ontario Parks passes, Wi-Fi hotspots, digital cameras, GoPros, and more!
- More than 100 book club kits, which can be reserved online.
- A digital library that includes e-books, access to streaming platforms, virtual homework help, and more.
- New items are added to the physical collection each week; visit the Library to see the newest titles.



PROGRAM

Community Access & Mobility

Integrated, safe, and accessible movement of people and goods across multiple modes of transportation (e.g., active, transit, cars, etc.).



SERVICE

Roads & Active Transportation

The Town provides a comprehensive range of services to ensure the safety, efficiency, and long-term sustainability of its transportation systems.

These services support safe and efficient vehicle routes, promote active transportation within roads and right-of-ways, and develop year-round networks that accommodate both daily walking and cycling as well as recreational use.

Sub-services include:

- **Asset Management Planning**
Strategic planning to maintain and optimize transportation infrastructure over its lifecycle.
- **Minor Capital Projects Delivery**
Implementing smaller-scale improvements to enhance safety, connectivity, and functionality.
- **Capital Projects Delivery**
Managing major infrastructure projects that expand or modernize the transportation network.
- **Operations & Maintenance**
Ensuring the reliability and safety of roads and transportation assets through regular upkeep and repairs.
- **Parking Management & Enforcement**
Administering parking systems and enforcing regulations to support accessibility and turnover.
- **Crossing Guard Program**
Enhancing pedestrian safety near schools and high-traffic areas.

Construction Projects

Each year the Town invests in maintaining its roadways, including bridges, sewers, intersection improvements, new sidewalks, and new street lighting. Learn more about current construction projects at www.collingwood.ca/community-access-mobility/roads-active-transportation/construction-projects.

Road Occupancy Permits are required for:

- Construction on right-of-way (ROW), using a ROW for storage, or obstructing a roadway
- Constructing a new entrance
- Widening an existing entrance
- Paving/Installing a finished surface of an existing entrance
- Any alterations to Municipal Infrastructure within the right of way.
- Alterations to boulevards, including, but not limited to boulevard gardens, driveway aprons, and municipally owned trees.
- Installation of culverts and headwalls.
- Ditch infilling
- Installation of utilities within the road allowance.

Learn more about roads, including street sweeping, winter maintenance (snow plowing), stop sign and speed limit requests, and more at www.collingwood.ca/community-access-mobility/roads-active-transportation.



Construction Projects



Roads & Sidewalks



Active Transportation



SERVICE

Parking

Parking enforcement enhances road safety, facilitates emergency vehicle access, maintains smooth traffic flow and parking turnover, and improves accessibility.

Knowing where and when you can park in Collingwood will help you avoid getting a Parking Infraction Notice. View the interactive parking map and current parking fees at www.collingwood.ca/parking

Receive a Parking Ticket?

1 PAY ONLINE

Pay a parking ticket online at www.collingwood.ca/payticket

2 PAY IN PERSON

Sign the voluntary payment option on the back of the Parking Infraction Notice and pay by cash, credit, debit, or cheque at Town Hall, Monday to Friday from 8:30 a.m. to 4:30 p.m., excluding statutory holidays.

3 PAY BY MAIL/DROPBOX

Sign the voluntary payment option on the back of the Parking Infraction Notice and put it in the drop box at Town Hall or mail the Parking Infraction Notice with your cheque to P.O. Box 157, 97 Hurontario Street, Collingwood, Ontario L9Y 3Z5. Please write the Parking Infraction Notice number on the front of your cheque, payable to the Town of Collingwood. Do not send cash.

Downtown Parking

In Downtown Collingwood, paid parking is required Monday through Friday, 8:00 a.m. to 6:00 p.m., excluding statutory holidays. There are hourly parking fees on Hurontario Street and side streets in the Downtown area, as well as municipal parking lots located on Pine Street (Lot A), Ste. Marie Street (Lots B and D) and St. Paul Street (Lot C).

Parking Permits

Monthly downtown parking permits are available to purchase and are valid in municipal parking lots. Purchase a permit online, through the HotSpot app, or in person at Town Hall during regular business hours.

For more information regarding Downtown Parking, visit www.collingwood.ca/parking.

Waterfront Parking

Paid parking is in effect, seasonally, 7 days a week, including statutory holidays, at Sunset Point Park, Princeton Shores, Harbourlands and Millennium Park, between 9:00 a.m. and 9:00 p.m., and at the Collingwood Harbour 7:00 a.m. to 9:00 p.m., from the Friday before the Victoria Day holiday until Thanksgiving Holiday Monday.

Collingwood residents are eligible for a FREE Waterfront Parking Pass (registration required). For instructions on how to register, visit www.collingwood.ca/parking/waterfront-parking.



WINTER OVERNIGHT PARKING RESTRICTIONS

Parking on Town roadways is prohibited between the hours of 1:00 a.m. and 7:00 a.m. from November 1 to March 31 (previously December 1 to March 31).



Parking



Pay a Parking Ticket

SERVICE

Transit

This service includes conventional and specialized transit services and the transit terminal.

Colltrans is the Town of Collingwood's public transit system, which provides a convenient alternative to driving within Collingwood. There are three transit routes that operate within Collingwood, including a connecting route to the Town of the Blue Mountains. The Colltrans terminal is located on the corner of Second and Pine Streets, adjacent to the municipal parking lot at 28 Second Street. Public washrooms are available during transit operations.

There are 3 in-town routes: East, West, Crosstown, and the BLINK to/ from Blue Mountains.

Schedules

As of Monday, February 3, 2025, transit hours increased to 6:00 a.m. to 11:00 p.m. For transit delays, please contact Colltrans at 705-446-1196, or visit www.collingwood.ca/news.

Transit service is available every day except Christmas.

New! Interactive Transit Map

See the real-time location of buses and transit alerts (i.e., service disruptions) at www.collingwood.ca/transit.

Accessible Transit

Conventional transit buses are fully accessible for patrons using wheelchairs, motorized scooters, pull-behind shopping carts, and strollers. Buses are equipped with a passenger-side access ramp, which is available upon request, as well as Q-STRAINT security. Buses feature audio announcements and displays. All buses are also outfitted with bike racks, available at no extra charge, for patrons to use.



TransitPLUS Specialized Service

TransitPLUS offers door-to-door public transportation for anyone who is unable to access conventional transit due to medical, physical, or cognitive disabilities. TransitPLUS will be replacing the existing Red Cross specialized service within the Town of Collingwood. Riders must pre-register before booking a ride. The application form and registration is available on the transit webpage of the Town's website.

Learn more at www.collingwood.ca/transit.



Transit

PROGRAM

Municipal Governance & Civic Engagement

Providing effective, responsible, and accountable governance, and two-way engagement with residents, businesses, and visitors.



SERVICE

Governance

This service ensures transparent, accountable, and effective decision-making within the Town of Collingwood, through facilitation of democratic processes and legislative integrity.

Included are the following sub-services:

- Council Representation
- Council/Governance Support
- Accountability
- Municipal Elections

Accountability & Transparency

Accountability, transparency, and openness are standards of good government that enhance public trust. The Town of Collingwood achieves these standards by adopting measures to ensure, to the best of our ability, that all activities and services are undertaken using a process that is open and accessible to its stakeholders. Council of the Town of Collingwood acknowledges that it is responsible for providing good government for its stakeholders in an accountable and transparent manner, guided by the following principles:

- Encouraging public access and participation to ensure that decision-making is responsive to the needs of its constituents and receptive to their opinions;
- Delivering high-quality services to its citizens; and
- Promoting the efficient use of public resources.

Accountability & Transparency Policy

It's the Town's responsibility to provide an effective government for everyone in Collingwood. This means doing everything to be accountable and transparent by encouraging public access and participation in the matters that affect them. This policy provides guidance on how the Town of Collingwood ensures municipal matters are approached in an accountable and transparent manner.

The Town employs an Accountability, Procurement & Risk Management Manager who oversees and ensures that the Town's procedures and policies are clearly set out and accessible, and that the day-to-day operations are transparent and compliant with relevant legislation, regulation, and best practice.

To view the Accountability and Transparency Policy, Codes of Conduct, Council-Staff Relations Policy, and Procurement By-law, as well as information on the Closed Meeting Investigator and the Integrity Commissioner, please visit www.collingwood.ca/governance-engagement/governance-support-services/accountability-transparency or contact:

Town of Collingwood
P.O. Box 157, 97 Hurontario St.
Collingwood, ON L9Y 3Z5
accountability@collingwood.ca



**Accountability
& Transparency**



Lobbyist Registry

The Lobbyist Registry is an online tool that documents instances of substantive communication, such as phone calls, meetings, or emails between those who lobby and Members of Town Council or staff, in a centralized database that is easy for the public and stakeholders to access and search.

Why should I register? Lobbying is a legitimate activity that benefits not only lobbyists, but public office holders and members of the public too. The benefits of lobbying conversations are lost, however, when they take place exclusively behind closed doors. As such, the Lobbyist Registry was adopted to enhance accountability and transparency in local government by providing public access to the elements of the business conducted at the Town of Collingwood.

Who should register? Anyone who engages in lobbying (as defined in the Lobbyist Registry By-Law) must register. The Town of Collingwood recognizes three types of lobbyists:

- In-House Lobbyists: Individuals who are paid employees, partners, or sole proprietors of an organization and who lobby on their behalf;
- Consultant Lobbyists: Individuals who lobby for payment on behalf of a client (i.e., another individual, company, partnership, or organization); and
- Voluntary Unpaid Lobbyists: Individuals who lobby without payment on behalf of a business or for-profit entity for the benefit of the interests of the for-profit entity or organization.

To learn more and search the registry, visit www.collingwood.ca/governance-engagement/lobbyist-registry.

Elections

The next regular Municipal and School Board election is Monday, October 26, 2026. For more information, visit www.collingwood.ca/elections and stay tuned for updates as the election approaches.

Municipal elections are held every four years on the fourth Monday in October. During a municipal election, electors can vote to elect up to one Mayor, up to one Deputy Mayor, and up to seven Councillors to sit on the Town of Collingwood Council, and School Board Trustees. Voting in municipal elections is one way for residents to have a say in local decision-making.

Are you on the voter's list? Visit RegisterToVoteON.ca to check if you are on the voter's list, to update your information, or to add yourself to the list.

Thinking of running for Council or School Board Trustee? For those considering running for office, there are a number of associations and organizations that develop helpful resources. Visit www.collingwood.ca/election to learn more.



Lobbyist
Registry



Elections



SERVICE

Records & Access to Information

This service complies with applicable legislation and rules documents, and ensures the Town's corporate records are maintained and accessible while safeguarding personal and confidential information.

Sub-services include:

- Records Management
- FOI & Privacy

Freedom of Information

The *Municipal Freedom of Information and Protection of Privacy Act* (MFIPPA) provides the public the ability to request records held by the municipality or to request a correction to one's personal information that is held by the municipality.

To submit a request, please complete the Freedom of Information Request form online at www.collingwood.ca/foi.

Have a Question?

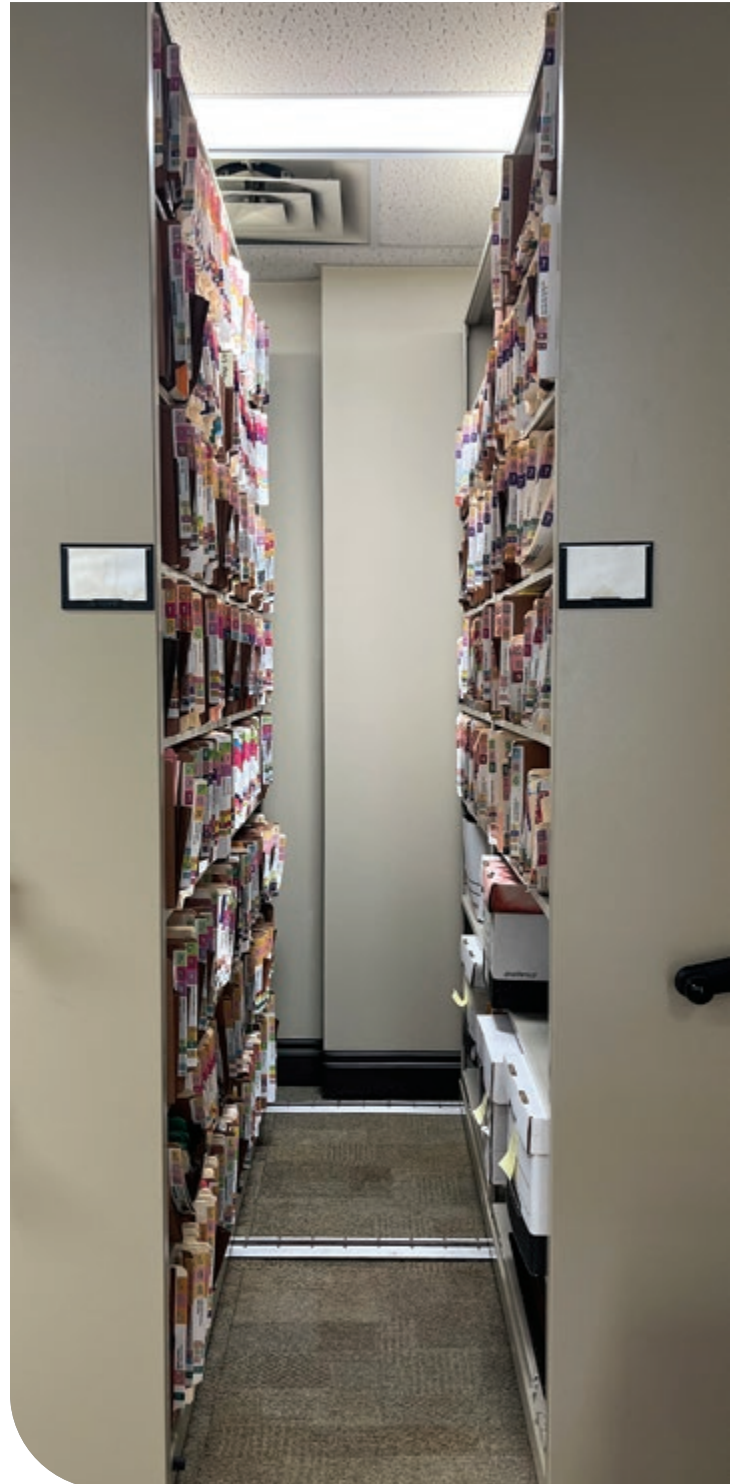
Submit your questions about the upcoming municipal election via email clerk@collingwood.ca, by phone 705-445-1030, or visit Town Hall at 97 Hurontario Street during regular business hours.



MFIPPA



Request FOI



SERVICE

Governmental Services

This service provides essential municipal functions that connect residents with key provincial and municipal programs, such as the issuance of official government documents.

Including marriage licenses, conducting civil marriage ceremonies, registration of deaths, alcohol and gaming-related documents under the purview of the Alcohol and Gaming Commission of Ontario (AGCO), facilitating compliance functions for provincial and federal programs and commissioning of documents. This service includes the following sub-services:

- Vital Statistics
- Provincial Services
- Public Commissioner

Marriage Services

Congratulations on your forthcoming wedding! The Town of Collingwood offers civil marriage ceremonies and issues marriage licenses.

Marriage Licenses

A marriage license is required for all civil marriages in Ontario. For information on marriage requirements, please visit www.ontario.ca/page/getting-married. Marriages must be performed by an officiant authorized by the Province of Ontario. A list of authorized officiants can be found at <https://data.ontario.ca/dataset/registered-marriage-officiants>.

Applying for a Marriage License

Application forms are available at Town Hall and online.

Civil Marriage Ceremonies

The Town of Collingwood offers civil marriage ceremonies in Council Chambers, 2nd Floor, 97 Hurontario Street, Collingwood



every Friday at 2:00 pm. A Marriage License is required for a civil marriage ceremony in the Province of Ontario. If you are interested in having your marriage ceremony performed through the Town, please visit www.collingwood.ca/marriage or contact Service Collingwood at 705-445-1030.



Marriage Licenses



Marriage Officiants

Lottery Licensing

The Alcohol and Gaming Commission of Ontario regulates Charitable Lottery Licensing for the province. The Order in Council provides municipalities with licensing authority for:

- Bingo events, with prizes of up to \$5,500
- Media bingo events, with prizes of up to \$5,500
- Break open tickets for local organizations
- Raffle lotteries with prizes of \$50,000 and under; and
- Bazaar lotteries, which include: wheels of fortune with a maximum bet of \$2.00, raffles not exceeding \$500, and bingo events up to \$500.

Eligibility

To be eligible to apply for a charitable lottery license with the Town of Collingwood, your organization must have an office located in the Town of Collingwood and have been in existence for at least one year.

For more information regarding Charitable Lottery Licensing in Collingwood, visit www.collingwood.ca/town-services/applications-permits/charitable-lottery-licensing-0.

Commissioner of Oaths

A Commissioner of Oaths is a person designated to take oaths or declarations when you sign an affidavit or statutory declaration on a document. The Town of Collingwood Clerk's Office has Commissioners of Oaths, but does not have a Notary Public on staff, and cannot sign documents that require the signature of a Notary Public or of a Witness. Appointments are recommended; walk-in appointments are accommodated when possible. Please note:

- Person(s) signing the document must be present at the appointment and show current, government-issued photo identification that matches their name on the document being commissioned;
- Documents must be filled out prior to the appointment and be unsigned; and
- The Commissioner of Oaths has the sole discretion to commission a document or not.
- Planning Services also has a Commissioner of Oaths, primarily for commissioning Planning Applications.

For more information, including fees and a list of documents the Town can and cannot commission, visit www.collingwood.ca/governance-engagement/governance-support-services/commissioner-oaths or call 705-445-1030.



**Lottery
Licensing**



**Commissioner
of Oaths**

PROGRAM

Corporate & Customer Services

Delivering excellence in the administration
of the Municipal government.



SERVICE

Strategic Planning & Leadership

This service includes analysis and advice to ensure that Strategic and Master Plans are successfully developed and delivered. Council is supported in defining service excellence and monitors progress to ensure these goals are met.

The Town is currently operating under the Community-Based Strategic Plan (CBSP) 2024 - 2028, which outlines the long-term vision and actions for the next four years. It guides Council's decisions on resource allocation and informs the budget process and future planning, and ensures the delivery of essential programs and services. The Town also has many Master Plans guiding its work, including:

- Downtown Master Plan (2025)
- Official Plan & Zoning By-law
- South Georgian Bay and Springwater Community Safety & Well-being Plan (2025-2029)
- Tourism Master Plan (2024)
- Shipyards Public Realm (2024)
- Pollinator Protection Plan (2024)
- IT Master Plan (2023)
- HR Master Plan (2023-2033)
- Affordable Housing Master Plan (2023)
- Greener Collingwood Climate Change Action Plan (2023)
- Asset Management Plan - Core Assets (2022)
- Energy Conservation & Demand Management Plan (2024-2029)
- Collingwood Museum Strategic Plan (2020-2024) *Update in progress for 2026-2030
- Economic Development Action Plan (2020-2025)
- Multi-Year Accessibility Plan (2021-2025) *Update in progress for 2026-2030
- Parks, Recreation & Culture Master Plan (2019)



- Waterfront Master Plan (2016)
- Active Transportation Framework (2017)
- Fire Protection Services Master Plan (2017)
- Urban Forest Management Plan (2020-2030)
- Cycling Plan (2019) * To be replaced by Active Transportation Plan in 2026
- Master Servicing Study (2019) *To be updated in 2027
- Master Transportation Study (2019)
- Collingwood Downtown Heritage Conservation District Plan
- Transit Service Review (2021)
- Urban Design Manual (2010)
- Transportation Study Update (2019)
- Stormwater Management Master Model (2022) *To be updated in 2026

*This list is current as of the publishing date.

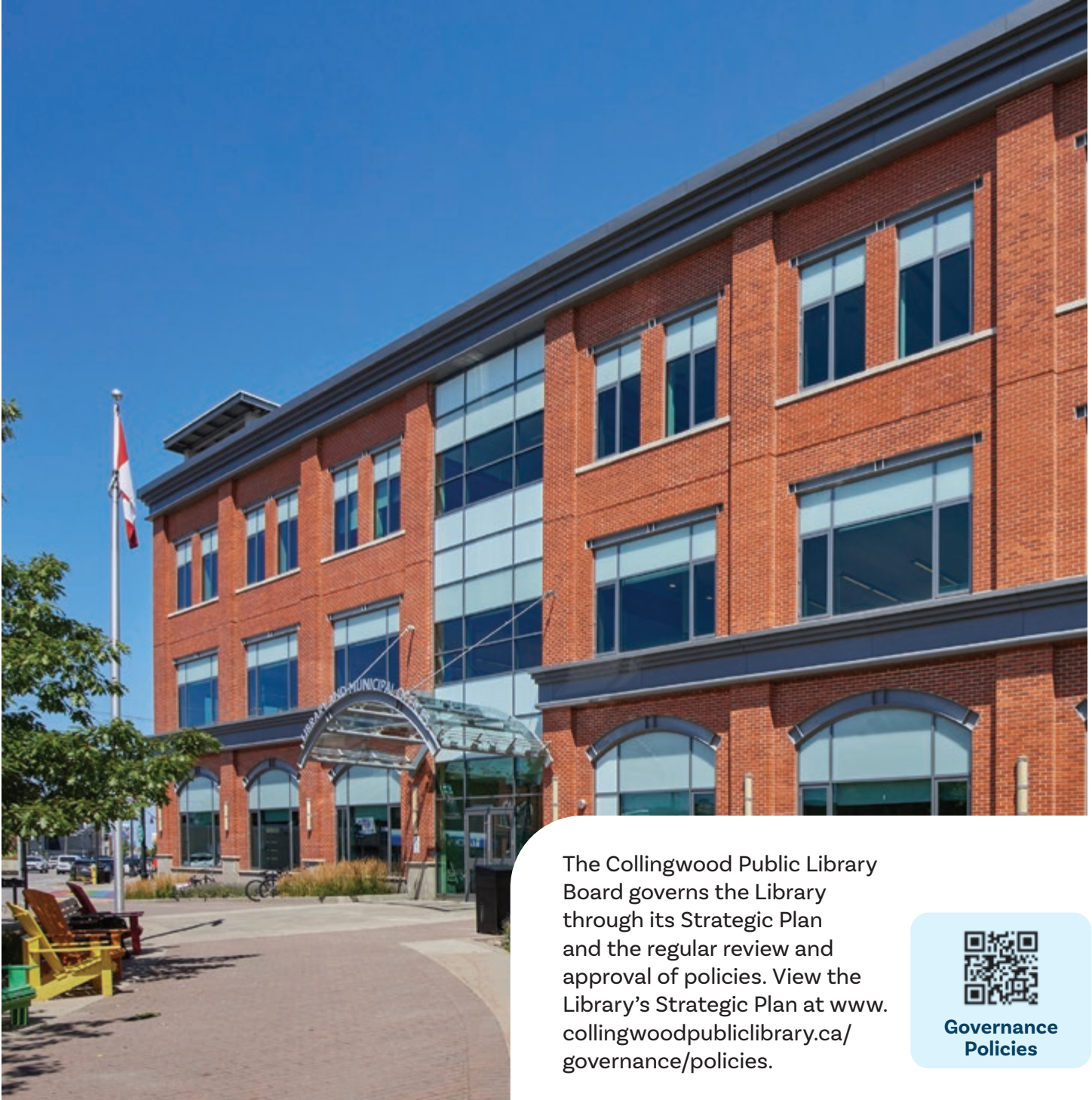


**Strategic
Planning**

SERVICE

Strategic Planning & Leadership Service (Library)

This service leads the Library's vision, priorities, and long-term direction by engaging residents, identifying priorities, and implementing strategies that ensure responsive, sustainable, and forward-looking library services for all.



The Collingwood Public Library Board governs the Library through its Strategic Plan and the regular review and approval of policies. View the Library's Strategic Plan at www.collingwoodpubliclibrary.ca/governance/policies.



Governance Policies

SERVICE

Procurement

Doing Business with the Town

This service facilitates the Town's procurement and disposal of goods, services, and construction, ensuring that processes are open, fair, and transparent, and promote achieving the best value for money.

All purchases must be compliant with the Town's Purchasing By-law, policies and procedures, and in accordance with legislated Trade Treaties (CETA/CFTA).

Bid Opportunities & Procurement

Effective planning, monitoring, and control of public sector procurement are essential for maintaining public trust and confidence. The Town of Collingwood is committed to ensuring its procurement decisions are fair, open, and transparent. Purchases are made by the Town of Collingwood in a way that reflects best value for the taxpayer, protects the Corporation's financial interests, and encourages competitive bidding.

To access bid documents and full details on any open bid opportunity, register as a document taker through the Town's service provider Biddingo.com or submit a completed "Document Takers Registration Form", available in person at Town Hall, 97 Hurontario Street, Collingwood, Ontario L9Y 3Z5.

Learn more at www.collingwood.ca/governance-engagement/bid-opportunities-procurement.



**Bids and
Procurement**



PHOTO MARTIN LAMPRECHT

SERVICE

Corporate Finance & Budget

The objective of Corporate Finance is to plan, finance, and support municipal assets and service delivery.

Including sub-services for:

- Corporate Asset Management
- Financial Budgeting and Planning
- Taxation
- Financial Accounting and Reporting
- Cash and Investment Management
- Debt Management

Budget

The Budget is one of the most important matters Council will decide, and public input helps Council identify key investments and priorities, while balancing tax and fee changes. Please consider getting involved by participating public engagement opportunities and events, or send an email to budget@collingwood.ca.

What is a budget?

The Budget is the most important document that any government adopts. It plans anticipated spending for the year and identifies sources of funding. It determines the services the municipality can provide and defines improvements or expenses related to buildings or resources that will be made that year. The budget is the blueprint that outlines how municipal funds are collected and allocated, and is comprised of two main components: the Operating Budget and the Capital Budget. All the municipality's income is invested in programs and services that make Collingwood a very desirable place to live, work, and play!

What is an Operating Budget?

The Operating Budget plans for the day-to-day operations of the Town, including salaries, legal and insurance costs, and winter control. These expenses are required annually to run the municipality. Every Town program and service is effectively funded through the operating budget, which is designed to ensure dependable delivery of a broad array of programs and services that residents rely on every day, such as fire and police services, roads, clean water, parks, arenas, library services, and much more. Many of these services are available 24 hours a day, seven days a week. These services and programs are largely funded by tax dollars and user fees, which include charges for recreation programs, water, and wastewater services.

What is a Capital Budget?

The Capital Budget is the annual plan for the purchase and financing of the Town's capital assets. Capital assets are projects and expenses with benefits that extend over many years, such as roads, bridges, land, buildings, machinery, and equipment. The bulk of capital spending goes toward maintaining and



repairing existing infrastructure, and is funded through dedicated accounts, similar to savings accounts, built up through taxation and grants. Building new infrastructure required to keep up with the community's growth and demand is funded through new development charges.

Balancing the Budget

Each year, municipalities face the challenge of balancing their budgets, as required by provincial legislation. A municipality can take on debt to pay for large capital acquisitions; however, it must ensure that there is enough money to fund day-to-day operations. To balance the budget, a careful analysis is needed of the level of services required to meet the community's expectations and realistic taxation and user fee levels.

Collingwood's Service-Based Budget

All the municipality's income is invested in programs and services that make Collingwood a very desirable place to live, work, and play! The Town continues to work towards a service-based budget approach that highlights the work staff do and what the Town, through Council direction, aims to accomplish. There are many benefits to this approach, including:

- Having a clear understanding of what the current resources (human and financial) are delivering and to what level of service.
- Setting out and defining who can make what decisions.
- Allocating resources effectively.
- Establishing a framework to enable the creation and improvement of performance measures.
- Identifying best practices and efficiencies.
- Ensuring that there is no duplication of effort and that the efforts are being conducted by the appropriate resources; and
- Setting a framework for risk management analysis.

Visit www.collingwood.ca/budget to learn more.

Property Taxes

Property taxes are calculated by applying the municipal tax rate to the property's assessed value as determined by the Municipal Property Assessment Corporation (MPAC).

The Town of Collingwood has several options for paying your property tax bill:

1. Payment on regular due dates (February, May, August, and October)
2. 10 monthly payments for accounts not in arrears.
3. If your account is in arrears, please contact the Town of Collingwood Tax Department to discuss pre-authorized payment.
4. In person, at Town Hall located at 97 Hurontario St. Collingwood, ON, by cash, cheque, or debit.
5. By cheque, through the after-hours drop box at Town Hall.

Pre-Authorized Payment Plans

For more information regarding pre-authorized payment plans for municipal property taxes, visit www.collingwood.ca/pap or contact the Treasury Department at taxes@collingwood.ca or 705-445-1030 ext. 3625.

E-Billing

Sign up to receive your tax bill by email at www.collingwood.ca/ebilling.



E-Billing



Collingwood Budget



Pre-Authorized Payment

Town of Collingwood Grant Opportunities

Town of Collingwood Community Grant Programs

The Town of Collingwood offers grants that support the delivery of initiatives that directly benefit the community.

Council Community Grants (CCG)

The purpose of the CCG is to assist Collingwood-based organizations or individuals that demonstrate a social, economic, or environmental benefit to the Town of Collingwood, its citizens, and/or support the Town's strategic initiatives.

Community Recreation and Culture Grants (CRCG)

The purpose of the CRCG is to assist Collingwood-based not-for-profit, charitable, or volunteer-based organizations in supporting the community by providing opportunities for all persons to participate in arts, culture, recreation, sport, and health and well-being activities.

- Applicants may only apply to one grant program
- Application submissions to both the CCG and CRCG will not be accepted

For more information on these grants, please visit www.collingwood.ca/grants.

Heritage Grant Program

Designated heritage property owners planning to undertake conservation or restoration projects can submit Heritage Grant Applications annually from October 1st (year prior) until September 30th of the current year (subject to remaining budget and eligibility).

Eligible applications can receive a grant of up to 50% of the cost of the works, up to a maximum of \$3,000.

For more information on this grant, please visit www.collingwood.ca/heritage-conservation.

Rapid Additional Residential Unit (ARU) Initiative 2.0 Grants

The purpose of this grant is to assist Collingwood homeowners with creating Additional Residential Units (ARUs) on their property. ARUs are smaller living units can either be within the main dwelling, like a basement apartment, or separate from the main dwelling, such as a coach house or above-the-garage dwelling. There are two main streams for this grant program:

1. Homeowners who commit to renting out their ARU year-round for a minimum of 5 years may be eligible for a \$10,000 grant towards start-up costs such as design, site preparation, materials, construction labour, and certificate and permit fees.
2. The County of Simcoe offers forgivable loans of up to \$50,000 to homeowners who commit to renting their ARU at affordable rates for a minimum of 15 years. To honour the commitment of providing affordable housing, the Town will stack an additional \$5,000 onto grants for homeowners who receive the County's forgivable loan.

For more information on these grants, visit www.collingwood.ca/rapidARU.

*Important: Grant Programs are funded through the Town's annual Operating Budget, subject to Council approval.



Community Grants



Heritage Grant Program



ARU Grants

SERVICE

Talent Management

Supporting the organization’s commitment to building a skilled, diverse, and engaged workforce.

Working for the Town

Leadership | Integrity | Respect | Excellence | Financial Stewardship

Work and Live Well in Collingwood

A career with us is more than a job; it’s a pathway to collaborate, develop, and thrive. Together, we continuously strive to enhance the life of Collingwood residents - a mission that extends to our team. If you’re ready to progress and are passionate about creating meaningful community impact, then you’ve found the right place. We can’t wait to learn more about you!

Our Community Vision

Sustainable, Connected, Vibrant
Collingwood is an inclusive community that offers a healthy and active lifestyle in a beautiful waterfront setting, anchored by a responsible government, strong business and nonprofit networks, and an animated downtown.

Mission and Values

Working together to provide excellent services, progressive and accountable decision-making, collaboration, and advocacy.
Learn more, subscribe to receive job alerts, and view current job opportunities at www.collingwood.ca/employment.

Learn more, subscribe to receive job alerts, and view current job opportunities at www.collingwood.ca/employment.

INFORMATION

Directory of Community Organizations

211 (Community and Social Services)

24/7 Access 211

Chamber of Commerce 705-445-0221

**Collingwood Downtown
(BIA)** 705-445-5595

Emterra (Recycling) 1-888-597-1541

EPCOR 705-445-1800

**Grey Sauble Conservation
Authority (GSCA)** 519-376-3076

MPP Brian Saunderson 705-446-1090

MP Terry Dowdall 705-445-5557

**Nottawasaga Valley Conservation
Authority (NVCA)** 705-424-1479

Service Canada 1-800-622-6232

Service Ontario 1-888-376-5197

**Simcoe Muskoka District
Health Unit** 705-445-0804

SIMCOE COUNTY

**Simcoe County District
School Board** 705-728-7570

**Simcoe Muskoka Catholic
District School Board** 705-722-3555

**Service Simcoe
Contact Centre** 705-735-6901

Waste Management 1-800-263-3199

County Administration 705-726-9300

EMERGENCY

Police/Fire/Ambulance 911

General Police Enquiries 1-888-310-1122





PHOTO MARTIN LAMPRECHT



Service Collingwood

Service.collingwood.ca
service@collingwood.ca
705-445-1030

2026 RESIDENT INFORMATION GUIDE

