

## **Accessible business in Collingwood**

### ***We all benefit from accessibility***

**See what businesses in Collingwood are doing to ensure accessibility is a part of their everyday**

Please note: This list includes those businesses in Collingwood that completed a survey to tell us how accessible their business is for people of all abilities. All the businesses that completed the survey have been organized in alphabetical order to help you find a business easily. If you don't find the business you are looking for, or you have comments on the accessibility of different businesses on this page, please let us know by emailing us at [clerk@collingwood.ca](mailto:clerk@collingwood.ca) The next time you go to that store or office, ask them to fill in the survey which they can find on the Town website by going to the Accessibility page.

### **A**

Andrews Copy and Print is happy to assist you with the doors and with all their transactions in whatever way you need. This business is accessible for wheelchairs and scooters. There are no steps inside or outside. There is room for people with wheelchairs or scooters to get around inside the store. They offer accessible parking for cars and for vans with ramps. Their staff members have been trained in providing accessible customer service. They are service animal friendly. They will create products in accessible formats. They will deliver your purchases if you need this service.

Ashanti built an outside ramp earlier this year so everyone can enter their coffee shop. They have accessible parking for cars and for vans with ramps. There are no steps inside and there is space for people in wheelchairs or scooters to move around. Service animals are welcome.

Ashanti hires coop students with developmental disabilities as one way they show their commitment to accessibility.

## B

Blue Ridge Meats has no steps inside or outside and has main street accessible parking. They will let you bring your service animal into the store. There is space to maneuver a wheelchair inside the store. Their staff has been trained to provide accessible service. Staff will help you with the doors going in and out. They have large print signs to tell you what meat and other products they have and the prices.

## C

Coriander is a women's clothing store with an accessible entrance with no steps outside and has main street parking. There are a few steps near the back of this store, but they will bring items you want to see from the upper level to you if you cannot access the stairs. They have large print signs to help people with low vision. The main floor has plenty of room for someone in a wheelchair or scooter to move around. They are service animal friendly. They also offer comfortable, easy wash and wear clothing for women of all shapes and sizes including women in wheelchairs or scooters.

## D

Dr. Beth's Chiropractic Clinic has a ramp leading up to the entrance and accessible parking for cars and for vans with ramps. There are no steps inside. The office offers an accessible washroom. There is space inside to move a wheelchair or scooter. The office is service animal friendly and they offer chiropractic and laser services to benefit people with different abilities.

## E

Espresso Post coffee shop has an accessible entrance with no steps outside or inside. It has accessible main street parking and offers an accessible washroom. The staff members are trained to provide accessible customer service and there is space inside to maneuver a wheelchair or scooter.

Expedia Cruise has no steps outside so the entrance is accessible. There is accessible main street parking. It is service animal friendly. There is space to move a wheelchair inside. Expedia is happy to meet with seniors and people with disabilities in their homes. They find tour companies who accept people with different abilities and make arrangements with cruise ships to accommodate people with all types of disabilities.

## G

Gabriele Photography has no steps outside or inside, so is easy for everyone to access. It is located on the main street so has main street accessible parking available. There is an accessible washroom which they can make available to customers if needed. It is service animal friendly, there is space for wheelchairs to move in the store. Gabriele's will deliver on request.

Gold Star Jewellery has no steps inside and space for a wheelchair to move around but the outside entrance is not wheelchair accessible.

Good Health Mart does not have an accessible outside entrance but is happy to assist with orders when customers cannot access the storefront. You can call them and make arrangements that will meet your needs. The store itself will welcome your service animals. Staff are trained in accessible customer service and can provide health related information that may help people with different abilities.

Grapevine Cottage has an accessible outside entrance with no steps either outside or within the gift store itself. It offers accessible car parking and there is space for vans with ramps. It is service animal friendly and has space for wheelchairs to maneuver inside the store. Grapevine is committed to help their customers in whatever way they can. They offer special orders, carry purchases to your car if needed, will take and deliver phone-in orders and they sell from FaceBook.

## L

Lively Olive. There are no steps outside or inside. There is main street accessible parking to this olive oil and balsamic vinegar store. Lively Olive has an accessible washroom. There is plenty of room to maneuver a wheelchair or scooter in the store. It is service animal friendly. The staff members are trained in providing accessible customer service. They have large print lists of products. They will deliver your purchases if you need this service. The store also promotes good heart health and the staff members are knowledgeable about the health benefits of their products.

Livery Lane Wines. The entrance to this wine making store is not accessible to people in wheelchairs and scooters, but the owner will assist with access to the storefront if asked, and will take your wine out to your vehicle. There is plenty of accessible parking for both cars and for vans with ramps at the back of the store. It is service animal friendly. There is an accessible washroom in the location, space for a mobility device inside and staff members are trained to provide accessible customer service.

## M

Mandy's Nails and Spa. The entrance is accessible and there are no steps inside the store. Mandy's is located on the main street and so has access to main street accessible parking. There is an accessible washroom in the store and service animals are welcome. Staff members have been trained

to provide accessible customer service. There is room to maneuver a wheelchair or scooter, There are large print lists of services and prices. Staff will assist people who need help to get into their chairs.

Marlin Travel. The outside entrance is accessible. There are stairs inside the store but Marlin has provided an accessible customer area at the front of the store to ensure that their service is accessible. They are located on the main street and so have access to main street parking. They welcome your service animals. Their staff members have been trained to provide accessible customer service.

Minds Alive. This toy store has an accessible entrance and no steps inside the store. It is on the main street and therefore has accessible street parking. It is service animal friendly. The staff members are trained to provide accessible customer service. There is space in the store to maneuver a wheelchair or scooter and Minds Alive will deliver your purchases. Staff members can explain and demonstrate their products and how to use them. They carry many learning toys that are suitable for individuals with accessibility needs.

N

Northern Reflections. The entrance to this women's clothing store is accessible to people in wheelchairs and scooters. There is main street accessible parking. There is space in the store to maneuver wheelchairs and scooters. The store will welcome your service animal.

P

PIE Collingwood. This restaurant has a ramp to provide an accessible entrance. It offers accessible parking and is working towards providing more accessible parking for vans with ramps as well as cars. It has an accessible washroom. It is service animal friendly. Staff has been trained to provide accessible customer service. There is space to maneuver wheelchairs and scooters. They offer magnifying sheets to help customers

read menus. PIE hosted a Dine in the Dark fundraiser earlier this year for CNIB, the Canadian National Institute for the Blind.

Play it Again Sports. This store has an accessible entrance with a mini ramp. It is located on the main street, so has accessible street parking. They welcome service animals in the store. There is some space to maneuver a wheelchair or scooter. The staff members have been trained to provide accessible customer service. Play it Again Sports actively supports and encourages players of all abilities. They are proud supporters of sledge hockey and the Special Olympics.

Poise on Main. There are no steps outside or inside this women's clothing and accessories store and there is accessible main street parking. The store is service animal friendly, has space to move in a wheelchair or scooter inside the store and they will deliver your purchases if requested. The staff members have been trained to provide accessible customer service. Poise on Main has a wheelchair accessible change room. There is also a sitting area. Staff members are happy to open the door to help customers enter and leave the store.

## S

Stuart Ellis Pharmacy. There are no steps inside or outside and a mini-ramp outside. There is also an automatic door so the entrance is fully accessible. The pharmacy is located on the main street, so customers have access to accessible main street parking. There is an accessible washroom in the pharmacy. It is service animal friendly and there is space to move around the store in a wheelchair or scooter. Staff members have been trained to provide accessible customer service. The pharmacy will deliver your purchases. They also sell canes, scooters, walkers, active walking shoes, commodes, reading glasses, easy grip cups and a range of other accommodation devices.

## T

Travelworld Collingwood. There are no steps inside or outside so this storefront is accessible. They have accessible main street parking. They offer an accessible washroom and are service animal friendly. Staff members have been trained to provide accessible customer service. There is space to maneuver a wheelchair or scooter inside the store. They will deliver your purchases if requested.

Treasure Tails: There are no steps inside or outside this shop which sells used furniture, books and treasures to raise funds for the Humane Society, so people in wheelchairs and scooters can access the store. It is located on the main street, so customers can use main street accessible parking. It is service animal friendly, and there is some room for people to move in wheelchairs and scooters inside the store. Staff members have been trained to provide accessible customer service. They will carry items out to customers' motorized scooters parked outside. They will deliver products if needed.

Tree Green Team. There are no steps outside or inside so this store which sells Canadian custom handcrafted salvaged wood furniture, so it can be accessed by people in wheelchairs or scooters. It is located on the main street so there is accessible main street parking available. It is service animal friendly. The staff members have been trained to provide accessible customer service. There is space inside the store for wheelchairs and scooters. They will deliver your purchases if requested.

## U

U-Pick Parties. While this store does not have an accessible entrance, they offer an accessible washroom and they are service animal friendly. They will deliver your purchases. They have hosted parties for children of all abilities.

## Z

Zazzy's. This store does not have an accessible entrance for people in wheelchairs or scooters, but is service animal friendly and has some space inside the store for wheelchairs and scooters. The store is located on the main street, so customers can use accessible street parking. Their staff members have been trained to provide accessible customer service. They will deliver your purchases if needed. They also help people buy comfortable clothes and shoes. Staff members will give people information verbally when they are unable to read the small print on the tags on items to purchase.